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Out of area hackney and private hire complaint form

Last Modified October 23, 2025



Please only complete this form to report taxis and private hire vehicles (PHVs) licensed by other local authorities.

Complaints concerning Blackpool Council licensed taxis and private hires can be reported using the [hackney carriage and private hire complaint form](#)

Complainant details

It may be necessary to obtain further information from you, or record a formal witness statement, where appropriate

First name

Last name

Email address

Telephone number

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Please be aware that it may be necessary to disclose your name to the person being complained about should there be a need to take this matter further; however, your address will always remain confidential.

Any personal information supplied on this form will be processed in accordance with the Data Protection Act 1998.

If you want to find out more about your rights under the act, you can contact the Office of the Information Commissioner telephone: 01625 545700.

If you wish to raise any issue related to the data protection legislation, you can do so by contacting the council's data protection officer at dataprotectionofficer@blackpool.gov.uk or by writing to:

Data protection officer
Information governance team
PO Box 4
Blackpool
FY1 1NA

If you wish to rely on any of the rights afforded to you under the legislation, or wish to make a subject access request (access your own personal data) you can do this by contacting DPA@blackpool.gov.uk, writing to the information governance team as above.

Blackpool Council

Municipal Buildings
Corporation Street
Blackpool
FY1 1NF

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