

Vitaline Services



Vitaline is Blackpool Council's 'not for profit' Community Alarm Service. We provide a 24-hour monitoring and emergency response service from our Blackpool based Control Centre.

Many peoples' idea of a community alarm service is of one that caters mainly for older people. At Blackpool Vitaline we certainly do that through our Personal Emergency Alarm (PET), but we also offer services to other groups of people.

So we provide a range of services such as:

- home security,
- lone worker monitoring,
- services for Carers, and
- much, much more.

Please see our other information sheets for more details.

We promise to:

- be there to respond to emergencies whatever they may be 24 hrs a day, seven days a week,
- respect your right to privacy,
- respect diversity,
- ensure that everyone is treated equally,
- respect confidentiality,
- offer you choices,
- give you the chance to air your views and to listen, and
- listen to any complaints you may have and make every effort to resolve these to your satisfaction.

How to contact us

Blackpool Vitaline
Walter Robinson Court
Blackpool FY3 8SA
Phone: 01253 477678
Email: vitaline@blackpool.gov.uk

To ensure our services are accessible to all, documents prepared by Blackpool Council are available in large print, Braille, on audio-cassette or on computer disc upon request. We can also provide help for British Sign Language users and provide information in other languages. Please ask for details or telephone 477477.