

ACCOMMODATION COMPLAINT FORM

Personal Details: (Mr/Mrs/Miss/Ms)

Address:.....

.....Postcode:

Contact Number: Email

Name of Establishment you are complaining about

Establishments Address:

.....Room/Unit No Postcode:

Telephone Number: Email

Date of Arrival: Date of Departure:

Was the establishment star rated with either :

Yes/No



Did you make your booking through www.visitblackpool.com or the official Blackpool Guide?

Yes/No

If you answered 'no' please state where you made the booking.....

Details of Complaint

Did you make the proprietor aware of the problem during or after your visit Yes/No

To whom did you speak to about the complaint?
Please provide name and position (if known)

Was any action taken to address the complaint? Yes/No

If yes, what action was taken?
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.....
.....
.....

Were you offered a refund or credit? Yes/No

If yes, what amount were you offered? £

