

**Blackpool Council - Equality Impact Assessment Record Form from March 2007**

Department: Adult Social Care and Housing

Team or Service Area Leading Assessment: Strategic Commissioning

Title of Policy/ Service or Function: Blackpool Council and NHS Blackpool Joint Commissioning Strategy for Adult Carers 2010 - 2015

Proposals to introduce a Blackpool Council and NHS Blackpool Joint Commissioning Strategy for Adult Carers

Date of proposals: January 2010

Committee/Team: Division: Strategic Commissioning

Lead Officer: Denise Cole

**STEP 1 - IDENTIFYING THE PURPOSE OR AIMS**

1. What type of policy, service or function is this?

Changing/ updated ✓

2. What is the aim and purpose of the policy, service or function?

This is a joint commissioning strategy for adult carers for Blackpool Council and NHS Blackpool and outlines the strategic commissioning intentions for the next five years in relation to the organisations commitments to adult carers. The purpose of the strategy is to look at services across the Local Authority, Health Services and Third Sector and to give coherence and focus to the many developments taking place.

3. Please outline any proposals being considered.

The strategy identifies 13 strategic intentions and provides an action for the delivery of these. Please refer to the strategy document delivery plan.

4. Why are the proposals being made - for what reason?

The actions proposed in this strategy will contribute to the delivery of the commitments identified in the national strategy and enable adult carers in Blackpool to maintain a balance between their caring responsibilities and a life outside caring whilst enabling the person they support to be a full and equal citizen.

5. What outcomes do we want to achieve

- Carers will be respected as expert care partners and will have access to integrated and personalised services they need to support them in their

caring role.

- Carers will be able to have a life of their own alongside their caring role.
- Carers will be supported so that they are not forced into financial hardship by their caring role.
- Carers will be supported to stay mentally and physically well and treated with dignity.
- Children and Young people will be protected from inappropriate caring and have the support they need to learn, develop and thrive, to enjoy positive childhoods and to achieve against all the Every Child Matters outcomes.

6. Who is the policy; service or function intended to help/ benefit?

The strategy covers adult carers (aged 18+) who care for an adult (aged 18+) who lives in Blackpool and adult carers registered with a Blackpool GP. It also forms links with young carers to work towards creating a smooth transition to adulthood.

A carer is someone who spends a significant proportion of their life providing unpaid support to family and potentially friends. This could be caring for a relative, partner or friend who is ill, frail, disabled or has a mental health problem or substance misuse problems’.

Adult carers in Blackpool define themselves as:

*‘Someone who supports a relative, partner or friend who cannot manage on his or her own. You do not have to live with the person, nor do you have to be the only person who does the caring’.*

7. Who are the main stakeholders/ customers/ communities of interest?

Adult carers  
People in Blackpool who have a carer  
Blackpool Council Social Services  
Blackpool Council Strategic Commissioning  
NHS Blackpool  
Community Mental Health Team  
Strategic Commissioning Workforce Development Team  
Vitaline Services  
Blackpool Council Out and About Service  
Blackpool Council Sitting Service  
Blackpool Council Community Learning Disabilities Services  
Making Space  
Age Concern  
Alzheimers Society  
SHIVER  
Drugline  
Stroke Association  
BFW NHS Foundation Trust  
Blackpool Carers Centre  
All Blackpool Residents  
Young Carers

8. Does the policy, service or function have any existing aims in relation to equality, social inclusion or community cohesion?

The following commissioning intentions from the strategy relate to equality, social inclusion or community cohesion:

- *Advice and Information which is comprehensive, easily accessible and co-ordinated will be widely available for all carers.*
- *Services for carers will be easily accessible to all carers.*
- *Carers will be supported to be involved in service planning and delivery.*
- *Carers will enjoy a life outside of caring by being supported to access universal services.*
- *Carers will be supported to continue in employment or return to employment if that is what they choose to do.*
- *Ensure that the transitions from children's to adult services are included in the seamless pathway for all carer services.*

Please refer to the strategy for a delivery plan.

9. How is the resulting service or function delivered/ administered?

Blackpool Council and NHS Blackpool will be responsible for the implementation and delivery of this strategy through the Adult Community Services Joint Commissioning Accountability Framework. An Adult Carers Strategy Commissioning Group will oversee the implementation of the strategy and also ensure that the action plan is an evolving document and that plans to support carers are developed in response to local and national needs, strategy and policy. This group reports to the Adult Community Services Senior Joint Commissioning Management Group.

Robust contract management arrangements will be in place for all commissioned services. Outcomes and standards will be jointly monitored using agreed measures of performance. All future contract monitoring arrangements will:

- involve engagement with carers
- continually improve the availability of planning, capacity building and performance information to inform the commissioning process and ensure best value
- include the collection of regular key performance information from all service providers regarding demand, capacity, service user experience and outcomes
- record any individual unmet needs to inform service planning
- have a robust system for the collection of complaints and compliments regarding the service and a process for ensuring that comments are included in reviews
- ensure that any concerns regarding the service are investigated and if necessary, a review of the service is undertaken.
- be undertaken by the respective commissioning authority and jointly wherever possible

## STEP 2 - CONSIDERING EXISTING INFORMATION AND WHAT THIS TELLS YOU

10. Please summarise the main data/ research and performance management information in the box below.

| <b>Data/ information</b>  |                         |  |                                  |                               |
|---|-------------------------|--|----------------------------------|-------------------------------|
| <p>It has been estimated that the economic value of the contribution made by carers in Blackpool is £264 million (<i>Valuing Carers – calculating the value of unpaid care 2007</i>).</p> <p>The following breakdown of carers in Blackpool is provided by the 2001 census data.</p>  |                         |  |                                  |                               |
| <b>Care provided for:</b>   | <b>Number of people</b> | <b>Percentage of resident population</b> |                                  |                               |
| 1 – 19 hours per week   | 9068                    | 6.4                                      |                                  |                               |
| 20 – 49 hours per week  | 1979                    | 1.4                                      |                                  |                               |
| 50 + hours per week   | 4396                    | 3.1                                      |                                  |                               |
| <b>Total</b>  | <b>15443</b>            | <b>10.9</b>                              |                                  |                               |
| <ul style="list-style-type: none"> <li>• The number of carers known to services in Blackpool is approximately 4000. (26% of the number of carers identified in the 2001 Census)</li> <li>• Information on age is missing for 21% of carers but of those we know about 50.7% are of working age (18-64) and the remaining 49.3% are aged 65+</li> <li>• 4% are between the age of 18 – 40 years of age.</li> <li>• The ethnicity of the carer is missing for 60% of carers but of those we know about, less than 1% (0.9%) are non white.</li> </ul>   |                         |  |                                  |                               |
| <p>The principle measure of carers services for Local Authorities is the national indicator which came into effect on 1<sup>st</sup> April 2008, it was previously reported in the former Performance Assessment Framework (PAF) as PAF C62. The new indicator is NI 135; 'Carers receiving needs assessment or review and a specific carers service or advice and information'. It can be more accurately defined as 'the number of carers whose needs are assessed or reviewed by the Council in a year who received a specific carer's service or advice and information in the same year as a percentage of people receiving a community based service in the year'. In relation to NI135 Blackpool Councils performance has been as follows.</p> |                         |  |                                  |                               |
| <b>PAF C62/NI 135</b>   |                         |  |                                  |                               |
|   | <b>Blackpool</b>        | <b>England Average</b>                   | <b>Unitary Authority Average</b> | <b>Family Group Average *</b> |
| 2006/2007   | 11.7                    | 20.7                                     | 17.2                             | 22.8                          |
| 2007/2008   | 15.3                    | 22                                       | 18.2                             | 24.7                          |
| 2008/2009   | 16.4                    | 23                                       | 21.6                             | 27.2                          |
| <p>Blackpool's 2008/2009 result for NI 135 (16.4%) is almost half that of the family group average (27.2%) and is over five percentage points below the unitary average. However, we have improved on our own performance since calculations started for NI135 with a result of 11.7% in 2006/07 and 15.3% in 2007/08.</p>  |                         |  |                                  |                               |
| <p>The carers identified on Adult Social Care Client Information system details the categories of people they care for as follows:</p>  |                         |  |                                  |                               |

| <b>Client Category of the Cared For</b> | <b>% of carers</b> |
|---|--------------------|
| Not known                               | 13.0               |
| Physical or Sensory Disability          | 64.1               |
| Learning Disability                     | 8.5                |
| Mental Health Problems                  | 19.2               |
| Substance misuse                        | 0.2                |
| Other vulnerable people                 | 5.6                |

The Office of National Statistic Mid Year Estimated population of Blackpool is 142500 of which 1.6% is identified as Black Minority Ethnic (BME). Of the carers whose ethnicity is identified on the Adult Social Care Client Information system 0.9% (14) are non white. Given that the 2001 Census found that 15443 (10.9%) of the population of Blackpool are carers then 1.6% of these (249) are likely to be BME carers.

The Projecting Older People Population Information System (POPPIS) projects the number of people over the age of 65 years providing unpaid care will rise in the next 5 yrs from 3081 in 2010 to 3321 in 2015.

If the number of all carers in Blackpool is to increase in line with the expected national trend (60% by 2037) there will be approximately 24,700 carers in Blackpool by 2037.

#### ***Key findings of consultation and feedback***

Carers and Stakeholder feedback:  
 Carers want more accessible information.  
 Easier access to services.  
 Carers need access to training to support them in their caring role.  
 Insufficient training for health, social care and third sector professionals.  
 Carers would like more opportunities to be involved.  
 Carers want increased breaks provision.  
 There is insufficient data available relating to employment status of carers.  
 Carers want more emotional support.  
 Carers not eligible for FACs require more support

Please refer to the strategy document Appendix E for more consultation and feedback.

#### 11. What are the impacts or effects for communities?

|  |
|--|
| <b><i>Race or ethnicity</i></b>  |
| There is no identified differential impact or effect on this group.  |
| Carers services delivered will be according to individual needs as assessed by the service user and will therefore take into account needs arising out of race or ethnicity. Information, advice and access to services will be available to carers irrespective of race or ethnicity. |
| Equalities monitoring of services will be undertaken and should any adverse impacts be identified in the future these will be addressed.   |
| <b><i>Gender and Trans</i></b>   |
| There is no identified differential impact or effect on this group.  |

|  |
|--|
| <p>There is evidence that Women are more likely to take on a caring role than men. Women tend to live longer than males and females tend to predominate in the support services of their loved ones. Nationally 42% of carers are men and 58% women and therefore it is probable that more women in Blackpool will access services for carers. During the last 12 months the number of female carers referred to Blackpool Carers Centre is more than twice the number of male carers. More thought needs to be given to male carer needs when arranging activities and/or support.</p> <p>Transgender - There is no data available about the number of carers in Blackpool who are Trans. Whilst it can be a challenge to measure use of carers' services there is a firm objective within the strategy to be non discriminatory.</p> <p>Equalities monitoring of services will be undertaken and should any adverse impacts be identified in the future these will be addressed.</p> |
| <p><b><i>Age</i></b></p> <p>The strategy is for Adult Carers (over the age of 18 years). It also forms links with young carers to work towards creating a smooth transition to adulthood.</p> <p>50.7% of carers known to Blackpool Council are of working age. The strategic intentions identified in the strategy specifically address the needs of working carers and should have a positive impact on this group.</p> <p>The strategy should have a positive impact on young adult carers aged 18 + as it considers the transition from children services to adults services.</p>  |
| <p><b><i>Disability</i></b></p> <p>There is no identified differential impact or effect on this group, at this stage.</p> <p>The strategy recognises that many carers have a disability themselves. The appropriate planning of new services, activities, events and venues will enable all abilities to participate.</p>  |
| <p><b><i>Religion or belief/ faith communities</i></b></p> <p>There is no identified differential impact or effect on this group, at this stage. Religion or belief/faith is not monitored in carer services. Services need to be aware of cultural needs to ensure that all carers cultural needs are fully taken into account.</p>   |
| <p><b><i>Lesbian, gay, bisexual people</i></b></p> <p>There is no identified differential impact or effect on this group, at this stage.</p> <p>There is no data available about the number of carers in Blackpool who are Lesbian, gay, bisexual. Whilst it can be a challenge to measure use of carers' services there is a firm objective within the strategy to be non discriminatory.</p> <p>Equalities monitoring of services will be undertaken and should any adverse impacts be identified in the future these will be addressed.</p>   |
| <p><b><i>Other socially excluded communities or groups</i></b></p> <p>Carers who care for people who are not eligible for Council Services under Fair Assess to Care Services (FACS) and have not had a carers assessment are not eligible for a number of carers services identified in the strategy. The</p>   |

strategy has considered the needs of those carers and the prevention and early intervention agenda. The action plan within the strategy encompasses the complete pathway for carers.

***Relationships between or within communities***

None specifically identified at this stage.

12. What do you know about how the proposals will impact on different communities?

The aim of the strategy is to develop and improve services delivered for carers across all groups. Any impact should be positive for all carers including carers of adults with:

- physical disability or illness
- mental health problems
- learning disability
- substance or alcohol misuse

The strategy brings together partner agencies to assist in the identification of Carers to ensure they are aware of their rights and access to services. The ethos of the strategy is to make carers issues a priority in sectors of social care and health. With this closer collaboration comes the opportunity to ensure that the carer experience will be more supported and recognised in Blackpool.

**STEP 3 - ASSESSING THE IMPACT**

13. Is there any evidence of higher or lower take-up by any group or community, and if so, how is this explained?

Not Applicable. Impact assessment is for a Strategy.

14. Does the geography or demography of service users reveal anything?

No

15. Do any rules or requirements prevent any groups or communities from using or accessing the service?

The strategy is for Adult Carers over the age of 18 years. It relates to informal carers who care for adults who are eligible under Fair Access to Care Services (FACS) and have had a carers assessment and those who have not had a carers assessment.

16. Does the way a service is delivered/ or the policy create any additional barriers for any groups of disabled people? (DDA duties arising out of DDA 1995)

No

17. Does the way a service is delivered/ or the policy create any additional barriers for any other groups or communities, for example, due to limited income or because of the time during the week or day when the service is available? E.g. women, cultural reasons.

No

18. Do any of these limitations amount to unlawful discrimination?

Yes  No

If yes, please explain (referring to relevant legislation) in the box below

19. If No, do they amount to a differential impact, which should be addressed?

Yes  No

If yes, please give details in the boxes below.

20. If the impact or effects are adverse for any community or group, can they be defended in order to provide equality for another community under legislation or policy?

Yes  No

Please give details below.

Not applicable

21. Do you have enough information to make a judgement?

Yes  No

If no, what information do you require, about which communities?

22. Is it possible to get the information quickly and easily or is it recommended that the collection of such data be included as an action for the action plan that will be developed? Please detail below.

Not applicable

#### **STEP 4 - DEALING WITH ADVERSE OR UNLAWFUL IMPACT**

23. What can be done to improve the policy, service, function or any proposals in order to reduce or remove any adverse impact or effects identified?

Blackpool Council and NHS Blackpool will be responsible for the implementation and delivery of this strategy through the Adult Community Services Joint Commissioning Accountability Framework. An Adult Carers Strategy Commissioning Group will oversee the implementation of the strategy and ensure that the action plan is reviewed and updated and that if any adverse impacts are identified in the future, these will be addressed.

All contracts and service level agreements for services delivered to carers will be monitored and reviewed regularly.

24. What would be needed to be able to do this? Are the resources likely to be available?

Structures and resources are already in place.

25. What other support or changes would be necessary to carry out these actions?

None

#### **STEP 5 - CONSULTING THOSE AFFECTED FOR THEIR VIEWS**

26. Please outline the steps taken to test out your findings and possible courses of action below.

A final draft version of the strategy and EIA has been widely distributed to main stakeholders for consultation.

27. What feedback or responses have you received to the findings and possible courses of action? Please give details below.

Feedback from the consultation was positive with a general view that the strategy and action plan will have a positive impact on all carers.

28. If you have not been able to carry out any consultation, please indicate below how you intend to test out your findings and recommended actions.

Not applicable

29. If you are impact assessing some proposals, what steps have been taken to ensure that stakeholders have been able to voice their opinions on the proposals or the need for change?

- Consultation undertaken with carers and stakeholders during a mapping exercise of current carer services and service gap analysis (February 2009).
- Commissioned consultation undertaken by Blackpool Carers Centre on Carers Breaks (October 2009)
- An annual survey undertaken by Blackpool Carers Centre (October 2009)
- Joint Commissioning Group for Carers has been in existence since October 2009. The group has senior officers from throughout Blackpool Council and NHS Blackpool who are in a position to influence service provision.

## STEP 6 - ACTION PLANNING

Please outline your proposed action plan below.

| Issues/ adverse impact identified  | Proposed action/ objectives to deal with adverse impact   | Targets/Measure   | Timeframe                                    | Responsibility                          | Indicate whether agreed |
|--|---|---|--|---|-------------------------|
| Equalities monitoring of services needs to be undertaken.                      | Service monitoring requirement to collect equality data<br><br>In the event that equalities monitoring demonstrates a difference in service take up or other issue, further consultation with community consultation groups will be undertaken. | Service specifications for services in place<br><br>Quarterly KPI information.<br><br>Contract monitoring meetings with service providers | On going throughout the term of the Strategy | Blackpool Council Commissioning Manager |                         |
| Venues for the delivery of services, events, activities need to be accessible. | Service specifications will require that providers ensure that the delivery of services, events, and activities are accessible.   | Accessibility of services included in service specifications  | On going throughout the term of the strategy | Blackpool Council Commissioning Manager |                         |
|  |   |   |  |   |                         |
|  |   |   |  |   |                         |
|  |   |   |  |   |                         |

**STEP 7 - ARRANGEMENTS FOR MONITORING AND REVIEW**

Please outline your arrangements for future monitoring and review below.

| <b>Agreed action</b> | <b>Monitoring arrangements</b> | <b>Timeframe</b> | <b>Responsibility</b> | <b>Added to Service Plan etc.</b> |
|----------------------|--------------------------------|------------------|-----------------------|-----------------------------------|
|                      |                                |                  |                       |                                   |
|                      |                                |                  |                       |                                   |
|                      |                                |                  |                       |                                   |
|                      |                                |                  |                       |                                   |

Date completed:

Signed:

Name:

Position: