

CIPFA SURVEY 2009

YOU HAVE YOUR SAY ---

2,500 PEOPLE TOOK PART IN THE LIBRARY SURVEY IN 2009 AND THIS IS WHAT YOU SAID:

- 94% FOUND THE STAFF FRIENDLY, HELPFUL AND "PREPARED TO GO THE EXTRA MILE."
- 93% ARE SATISFIED WITH THE OPENING HOURS.
- 94% VISITED THE LIBRARY TO CHOOSE A BOOK.
- 96% USED A COMPUTER ON THEIR VISIT.
- 50% BORROWED A CD OR A DVD
- 91% THINK THAT THE INFORMATION PROVIDED BY THE LIBRARY IS GOOD
- 98% ARE VERY HAPPY WITH THE LIBRARY SERVICE