

## Care & Repair: Blackpool Council's Home Improvement Agency - November 2010

Care & Repair is Blackpool Council's Home Improvement Agency. We provide a wide range of services aimed to help older and disabled residents in Blackpool live independently in their home in comfort, safety, warmth and security.

### Who can get help from Care & Repair?

- Anyone over 60 years of age.
- Anyone under 60 years of age receiving both Income Support or Employment and Support Allowance **AND** Disability Living Allowance
- In some cases private rented tenants and Blackpool Coastal Housing tenants can also benefit from our services.

### Home Repair Grants and Loans

As a homeowner the responsibility to maintain your home is yours however Care & Repair may be able to help you access financial assistance in the form of a small grant or loan to help you with your home repair problems. (There are certain qualifying criteria you would need to meet.) If you do not qualify for grant or loan assistance we may be able to help you access other forms of financial assistance, or refer you on to another service that may be able to help.

Our caseworkers will visit you at home to discuss your needs and advise you about the options available. We will then guide you through all stages of the process until the work is completed. The support we provide includes:

- help to identify what repairs, improvements or adaptations you need
- help with form filling and grant or loan applications
- help in choosing a builder, getting estimates and organising any work
- help to ensure a builder's work meets satisfactory standards
- help to maximise your income through benefit checks, charitable sources and energy efficiency advice
- advice about the many services Care & Repair and other Agencies may be able to offer

## Care & Repair's other services

- Handyperson
- Home Security
- Home Safety Inspection
- Falls Prevention
- Small Repairs
- Draught proofing
- Gardening
- Sensory Needs
- Major and minor adaptations

## Standards and Service

Blackpool Care & Repair is endorsed by Communities and Local Government. We have received a Quality Mark for the high standard of our services and several other awards for innovation and achievement. Our most recent award in January 2008 was for Best Practice.

Further information about any of our services can be obtained by contacting us by any of the means below.

Telephone: 01253 651555

Fax: 01253 651494

E-mail: [care&repair@blackpool.gov.uk](mailto:care&repair@blackpool.gov.uk)

Or write to: Care & Repair  
The Stadium  
Seasider's Way  
Blackpool FY1 6JY

*To ensure our services are accessible to all, documents prepared by Blackpool Council are available in large print, Braille, on audio-cassette or on computer disc upon request. We can also provide help for British Sign Language users and provide information in other languages. Please ask for details or telephone 477117.*

