

## **Volunteers – Supporting Adult Carers in Blackpool May 2011**

### **Why we support carers**

Many people give a substantial amount of care and support to a relative, partner, or friend. They need time for themselves so that they can have a break, keep up with their hobbies or get involved with something that interests them.

### **Who you could help**

Volunteers can make a difference to the lives of carers and those they care for including:

- adults with a physical or sensory impairment
- adults with learning disabilities
- older people

### **Value of Volunteers**

Volunteers make our services extra special. They can often relate to people on a more personal level because they are giving their time to help.

### **Volunteering is for everyone!**

Blackpool Council's Adult Social Services have an equal opportunities policy. We aim to recruit and support volunteers from all backgrounds of different ages (over 18 years) and with different interests to help us to meet the needs of those we support. We match individuals to appropriate roles depending on their interests and what they have to offer.

### **What you can offer**

Share your skills, knowledge, leisure time and friendship with others in your local community. If you are patient, reliable and have a genuine interest in people you have much to offer us.



INVESTOR IN PEOPLE



Blackpool Council

BUILDING A BETTER COMMUNITY FOR ALL

## **We offer you.....**

- free training – induction and relevant ongoing training to meet individual needs
- support on an individual and group basis
- opportunities to meet other volunteers at meetings and social events
- opportunities to change your volunteering role
- opportunities to share and gain skills and experience
- flexibility in when and where you volunteer
- travel and out of pocket expenses
- insurance to cover your involvement

## **Volunteer Roles include.....**

**Sitting Service** – spending time with someone at their home who would be at risk if left on their own. This would enable their carers to take up to a 3 hour break.

**Out and about** – take part in leisure and social activities with people with learning disabilities

**Carers Information Board** – updating boards every six to eight weeks with posters and leaflets about services, health issues or local groups relating to carers.

**Volunteer Drivers** – Supporting carers to attend various arranged activities and meetings

**Attendant Scheme** – To assist drivers to transport older people to and from a Blackpool Day Centre

**Computer Support Scheme** – providing help and support for users to access the computers at a Blackpool Day Centre.

## **Further information**

For more information on volunteering please contact the Voluntary Services officer on 01253 476884.

## **Comments, compliments and complaints**

Blackpool Adult Services aims to provide a high quality service. To support us in delivering this aim we would like you to tell us what you think of our services. We are always interested in your comments and happy to receive compliments, but if you are unhappy with the services you receive you have the right to complain.

Most complaints can be sorted out by the staff you know, but if you are uncomfortable about talking to them or they are unable to help, please contact the Customer Care Manager, Progress House, Clifton Road, Blackpool FY4 4US. Tel: 477700, or e-mail [social.services@blackpool.gov.uk](mailto:social.services@blackpool.gov.uk).

*To ensure our services are accessible to all, documents prepared by Blackpool Council are available in large print, Braille, on audio cassette or on computer disc upon request. We can also provide help for British Sign Language users and provide information in other languages. Please ask for details or telephone 477117*

**For more information....**

Please fill in your contact details below and return it to:

Voluntary Services Team  
Blackpool Centre for Independent Living  
259 Whitegate Drive  
Blackpool  
FY3 9JL  
Tel: 01253 476884  
E-mail:volunteers@blackpool.gov.uk

Name.....

Address.....

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Post Code.....

Tel.....

I would like more information [ ]

I would like to discuss volunteering [ ]

I would like an application pack [ ]

Comments/Questions.....

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