

# LOCAL CODE OF CONDUCT COMPLAINTS PROCESS

Blackpool Borough Council

## **Changes to the complaints procedure**

On 8 May 2008 the responsibility for considering complaints that a member may have breached the Code of Conduct moved to the standards committees of local authorities.

### **What this means to you**

From now on if you want to complain about the conduct of a member of Blackpool Borough Council, you must submit your complaint to:

The Head of Legal and Democratic Services  
Blackpool Borough Council  
PO Box 1066  
Town Hall  
Blackpool  
FY1 1GB.

The standards committee can only deal with complaints about the behaviour of a member. It will not deal with complaints about things that are not covered by the members' Code of Conduct. If you make a complaint to the standards committee it must be about why you think a member has not followed the Code of Conduct.

### **Local Code of Conduct Complaints Process**

If you want to proceed with a complaint, you can download a [Complaints Form](#)