

Vitaline Services



Extra Services

Home Security

Blackpool Vitaline can provide home security by supplying and fitting movement sensors within your home that can detect an intruder. If set off the radio-controlled sensor sends a signal to a Personal Emergency Telephone (PET) which goes through to the Vitaline Control Centre. Our staff will know exactly which sensor has set off the alarm and will get help to you as soon as possible.

We can also offer a basic Personal Emergency Telephone (PET) and pendant. This sends a silent emergency signal through to our Control Centre if you press an emergency button on your telephone or pendant. This service is useful if you feel vulnerable at work, such as in a shop or an office that is open to the public.

Services for Carers

Everyone needs a break and sometimes the only thing that prevents a carer from having one is worrying how the person that they care for will manage when they are away. Blackpool Vitaline provides a range of short-term services, including a Mobile Warden, to assist.

A Carers Cards can ensure that a person who is being cared for at home will continue to be supported if his/her Carer has an accident while out of the home. A carer will be issued with a card with details about Blackpool Vitaline. If a Carer has an accident, the emergency services will contact Vitaline and we will ensure that the person being cared for receives all the support that he/she may need. Anything we do will have been agreed when we set up the service.

How to contact us

Blackpool Vitaline
Walter Robinson Court
Blackpool FY3 8SA
Phone: 01253 477678
Email: vitaline@blackpool.gov.uk

To ensure our services are accessible to all, documents prepared by Blackpool Council are available in large print, Braille, on audio-cassette or on computer disc upon request. We can also provide help for British Sign Language users and provide information in other languages. Please ask for details or telephone 477477.