

Mislaid claims

If your claim has been mislaid by us, JobCentre Plus or the Pension Service we can treat the claim as being made on the date that it was originally received. You must tell us as soon as possible if you think your claim has been mislaid.

Backdating the benefit start date

If you are of working age your Benefit start date can be backdated up to 6 months. You need to request this in writing and have continuous good cause for failing to make the claim earlier. You must tell us as soon as possible if you want your claim backdating.

If you or your partner are over 60 there is an automatic backdate, for up to 3 months from the date you apply, providing your circumstances mean you would have qualified earlier.

For more information or advice

Customer First Centre

Visit the Customer First Centre:

Town Hall PO Box 50
Corporation Street
Blackpool FY1 1NF

Customer First Centre opening times:

8am to 5.30pm Monday to Friday
9am to 2pm Saturday

Call Centre

For Revenues and Benefits enquiries phone us on 01253 478847

For all other enquiries phone us on 01253 477477

Telephone lines are open:

8am to 6pm Monday to Friday
9am to 2pm Saturday

Fax

You can fax us on 01253 478808

Email

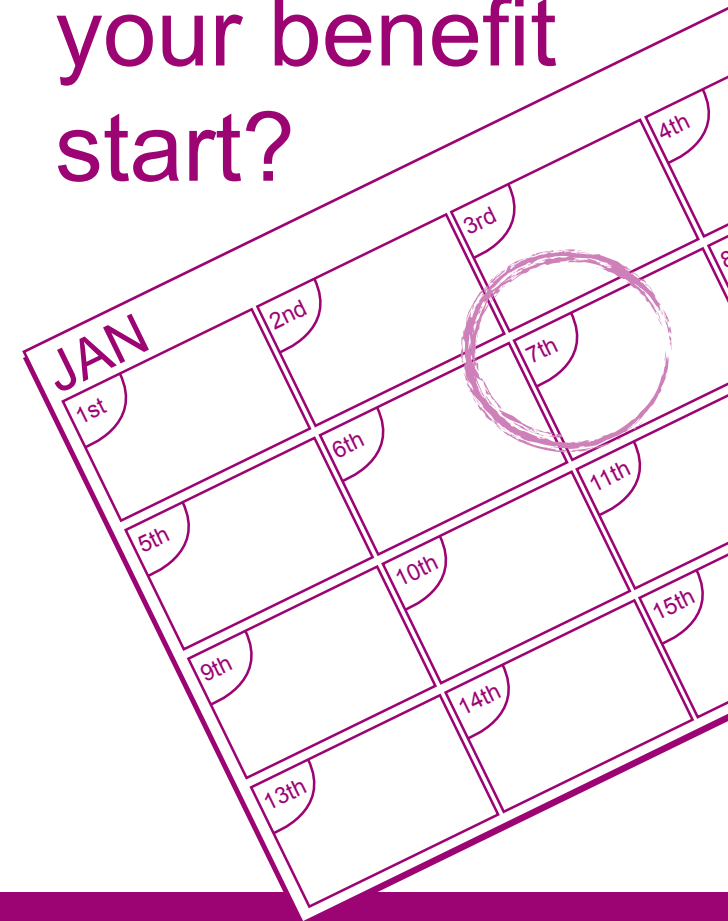
You can email us: benefits@blackpool.gov.uk

Website

You can also get information from our website www.blackpool.gov.uk

This information is for guidance only. Please contact us to talk about your individual circumstances and we will be able to give you more information.

When will your benefit start?



Blackpool Council believes in Access for All

To ensure services provided by Blackpool Council are accessible information is available upon request in a variety of accessible formats including large print, Braille, on audio cassette or computer disk.

We can also provide help for British Sign Language users and provide information in languages other than English.

Please ask for details.

When will your benefit start?

Introduction

This guide is one of a number produced with the aim of helping customers understand Housing and Council Tax Benefit.

It is intended as a general guide. People have different circumstances so for more detailed individual advice please contact us.

Housing Benefit start dates

If you move into a new home and claim Housing Benefit in the same week, your claim will normally start from the day you moved in.

You move in:	Thurs 5th April 07
Benefit claim received:	Fri 6th April 07
Benefit start date:	Thurs 5th April 07

If you make a claim through the Department of Work and Pensions the same rules apply.

Council Tax Benefit

If you move into a new home and claim Council Tax Benefit in the same week, your claim will normally start from the day you moved in.

You move in:	Wed 11th Apr 07
Benefit claim received:	Fri 13th Apr 07
Benefit start date:	Wed 11th Apr 07

If you make a claim for benefit in a different week to when you moved in your benefit will normally start from the Monday after we receive your claim form.

