

For more information or advice

Customer First Centre

Visit the Customer First Centre:

Town Hall PO Box 50
Corporation Street
Blackpool FY1 1NF

Customer First Centre opening times:

8am to 5.30pm Monday to Friday
9am to 2pm Saturday

Call Centre

For Revenues and Benefits enquiries phone us on 01253 478847

For all other enquiries phone us on 01253 477477

Telephone lines are open:

8am to 6pm Monday to Friday
9am to 2pm Saturday

Fax

You can fax us on 01253 478808

Email

You can email us: benefits@blackpool.gov.uk

Website

You can also get information from our website www.blackpool.gov.uk

This information is for guidance only. Please contact us to talk about your individual circumstances and we will be able to give you more information.

Extended payments



Blackpool Council believes in Access for All

To ensure services provided by Blackpool Council are accessible information is available upon request in a variety of accessible formats including large print, Braille, on audio cassette or computer disk.

We can also provide help for British Sign Language users and provide information in languages other than English.

Please ask for details.



Extended payments

Introduction

This guide is one of a number produced with the aim of helping customers understand Housing and Council Tax Benefit.

It is intended as a general guide. People have different circumstances so for more detailed individual advice please contact us.

What is an extended payment ?

If you, or your partner, are starting work or increasing your hours and have been receiving Jobseeker's Allowance (income based), Jobseeker's Allowance (contributions based), Income Support, Incapacity Benefit, or Employment Support Allowance then you may be entitled to claim 4 weeks Housing Benefit and Council Tax Benefit at the same rate as you were getting before.

This is called the extended payment period and will last for up to 4 weeks starting on the Monday following the date you, or your partner stop receiving any of the above benefits.

Who is entitled to claim ?

If you, or your partner, have been registered unemployed, are on a government training course, are a lone parent or a carer and have been receiving Jobseeker's Allowance, Income Support, Incapacity Benefit or Employment Support Allowance for a continuous period of 26 weeks or more, you are able to apply.

You must also be under 60 years of age and expect your new work or your increased hours to last for at least 5 weeks.

How do I get this extra benefit ?

You must tell us straight away if you think you are entitled to claim an extended payment.

We will then contact the Department for Work and Pensions to confirm that you meet the qualifying conditions.

What happens next ?

If you have satisfied the conditions we will amend your benefit claim to continue for up to 4 weeks from the Monday after your Jobseeker's Allowance, Income Support, Incapacity Benefit or Employment Support Allowance stopped.

You will be paid at the rate you already receive. We will write to you confirming this.

Your claim will be cancelled after the extended payment period.

However, if you have asked to continue claiming benefit after this period we will send you a new application form to fill in.

We will work out your claim based on your new income details.

