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Privacy policy and cookies

Last Modified September 05, 2023



Blackpool Council respects your privacy as a user of its website and this page explains how Blackpool Council uses any information you give us.

Data protection

Any information you supply to the council voluntarily will be treated in line with the provisions of the current Data Protection Act and related legislation.

The information you supply may include your name, address and email address and may be collected when you request a service from the council, submit an email or feedback, or make or receive electronic payments. We will not collect personal information without your knowledge.

This information will be used by Blackpool Council for a known purpose and will not be passed to outside organisations, agencies or individuals without your knowledge. But, you should note that specific information would be released if required by law.

Online forms

Blackpool Council's online forms also use cookies to collect personal information when you pay for a service.

Internet payments are taken from a secure website with full encryption over the Internet. However, you should be aware that the Internet is not a fully secure facility. Any payment details you provide to Blackpool Council will be kept secure and will not be stored on a web server.

If you complete one of our forms, we will only use the information for the purpose for which you provide it. We will not use the personal information you give us for marketing purposes without asking you.

If you discover any information on our website pages that you believe to be inaccurate or inappropriate, or would like further information about these statements, please email website.page@blackpool.gov.uk

Web chat

We use live chat software on our website, this is provided by Click4Assistance, a 3rd party UK based software company. [Information regarding how the data is processed and stored](#).

What information do we collect?

To delete cookies or reject cookies

We recommend you allow cookies we set by this website as they help us provide a better service.

If you do not want to receive cookies from this website you can reject them at any time through the cookie opt in panel.

Under settings you can also delete individual cookies or any cookies that your browser has stored.

You can opt out of receiving Google Analytics cookies by installing the Google Analytics [opt-out browser add-on](#)

You can find more information on how to [delete and control cookies](#) on the All about cookies website. If you set your browser to refuse cookies, please be aware that there may be functionality on various websites that do not work.

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Blackpool Council

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