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Viewing benefit and payment details online

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Self service landlords

There is now an online service which, following registration, provides access to relevant data for Blackpool landlords and will include the following:

- View notifications online
- Receive e-notifications instead of paper notifications
- Details of suspended cases
- Details of all payments made as soon as they have been generated
- The option to download/export payment details
- Relevant details of overpayment recovery on individual claims
- View relevant details of individual benefit entitlement for claims where payment is being made direct to the landlord
- View rent details/breakdown on which the claim is being based

Access to this should assist you by having up to date information readily available to you.

[Register now](#)

Electronic payment schedules

We no longer be send out paper payment schedules as these can now be sent by email the day your payment is produced.

The email will be password protected for security purposes and the password will be your 6 digit landlord reference number.

To make sure you continue to receive payment schedules please send an email to benefits@blackpool.gov.uk with the subject "Landlord Electronic Payment Schedules".

In your email please provide the email address to which the payment schedules are to be sent plus your six digit Landlord reference.

Please note: Once you are set to receive payment schedules by email it is your responsibility to ensure that should you wish to change the email address you tell us immediately by sending an email to the above address with the subject "Landlord electronic payment schedules - change"

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