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# Where to get help and advice

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We know that it is not always easy to find the information you need.

If you need more help or support with the local offer or issues relating to SEND here are some local useful contacts.

## School SENCOs

The key responsibilities of the SENCO may include:

- Overseeing the day-to-day operation of the school's SEN policy
- Coordinating provision for children with SEN
- Liaising with the relevant designated teacher where a looked after pupil has SEN
- Advising on the graduated approach to providing SEN support

If you aren't sure who you need to contact ask your school or early years setting.

## Blackpool Parent Forum

The parent forum can help build confidence for families who have been coping alone with a disabled child, those who have become socially isolated and need a friendly face to talk to. You can also find them on Facebook. The forum is run by parent volunteers.

Contact: Telephone: [07920 116133](tel:07920116133)

Email: [blackpoolparentforum@outlook.com](mailto:blackpoolparentforum@outlook.com)

[Parent forum website](#)

## Blackpool Carers Centre

One of the Top Blackpool Charities, Blackpool Carers Centre provides [specialist support, respite and outings](#) for unpaid carers from the age of 5 years and their families. We help carers to create friendships, feel less isolated, strengthen their resilience and make happy memories. Making a Better Life for Carers. Our service is often a lifeline for many carers who would otherwise feel isolated and unable to cope.

[Blackpool Carers Centre website](#)

## Blackpool Council SEN assessment and review team

The team manage the education, health and care plan process including annual reviews. They can also help with matters relating to general support including school placements. They can signpost you to other services if you are not sure who you need to ask.

Available weekdays between 9.00am and 5.00pm (4.30pm on Friday)

### Contact

Email: [send@blackpool.gov.uk](mailto:send@blackpool.gov.uk)

Telephone: [01253 476602](tel:01253476602)

## Blackpool local offer

The local offer team can help you using the website, give you information about services or put something right if you find missing or incorrect information. We can also sign post you to other services if you aren't sure who you need to contact.

### Contact

Email: [local.offer@blackpool.gov.uk](mailto:local.offer@blackpool.gov.uk)

## Blackpool SEND directory

The [Blackpool SEND directory](#) gives information about local services, organisations and activities that are available to children with SEND and their families

## Blackpool Advocacy Hub

Telephone: 0300 3232100

[Blackpool Advocacy Hub website](#)

## Dad Matters

Are you a dad to be or do you have a baby under 2? Have you been wondering how to support your baby's development? Fancy a chat with other dads about being a dad?

Email: [dadmatters@homestartbfw.org.uk](mailto:dadmatters@homestartbfw.org.uk) or visit the [website](#)

## NHS designated clinical officer

This is a single point of contact for families seeking health information. They listen to children and young people, families and professionals so that health services offer the right provision to ensure children and young people with special educational needs and disabilities (SEND) are able to reach their goals and achieve their outcomes.

[More information](#)

### Contact

Telephone: 01253 959033

Email: [bfwh.lcn-tr.dconorth@nhs.net](mailto:bfwh.lcn-tr.dconorth@nhs.net)

## Dads Peer Support Group

The Dad's Place will help dads to be, or dads with children aged 0 to 4. The aim of the group is to give a voice to dads and help dads seek advice on being a dad.

Contact [John.scholes@empowermentcharity.org.uk](mailto:John.scholes@empowermentcharity.org.uk) or call 07584 606815

## North Family Hub, 31 Dingle Avenue, Blackpool, FY3 7NX

Pre birth meetings, Fridays 4.30 to 5.30pm

Post birth, every other Saturday 10.30 to 11.30am

## Central Family Hub, Gorton Street, Blackpool, FY1 3JW

Pre birth meetings, Mondays 1.30 to 2.30pm

Post birth, Monday 4.00 to 5.00pm

Pre birth meetings, Thursdays 2.00 to 3.00pm

Post birth, Thursdays 4.00 to 5.00pm

[Other council SEND services](#)

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