

Blackpool Children's Centre Inspection – Action Plan

Name & Address of Children's Centre: Mereside Children's Centre, Langdale Road, Blackpool

OfSTED Inspection dates: 5–6 April 2011

Report Publication Date: 3 May 2011

Review of Action Plan: Interim review March 2014 (next review September 2014)

No.	Recommendation for further improvement	Action	Lead Officer	Time frame	Progress to Date	Update as at March 2014
1.	Further extend usage of the centre to those who are hard to reach through more targeted canvassing and publicity that is exclusive to the centre.	Early planning for the new timetable to distribute to families sooner	All staff	September 12	The timetable prepared well ahead each half term and disseminated to target groups: Ante-natal, families on caseload, CP plans, fathers & male carers & Childcare Partners. The school have included the CC timetable on their monthly newsletter. ACHIEVED	"Love your Children's Centre" event inviting all services and partners possible: health, midwives, housing, social care, intervention project workers, FSW teams.
		Increase promotional leaflets to schools	Admin	September 11	Regular flyers and timetables passed over to school, governors, staff and agencies. ACHIEVED	Adapted the timetable format to a poster, new notice board facing the road for passersby.
		Work more closely with Mereside school to invite attendance of planned activities	CDW	September 2011	Regular flyers into school classes and staff made aware of activities ACHIEVED	
2.	Improve the extent to which the centre supports and encourages the		CDW RA	September 12	Actively seek dads to volunteer in centre	When numbers are low for dads group invite lone parents to improve value for money in expenditure

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	wider community to engage with services by: <ul style="list-style-type: none"> exploring ways of engaging fathers and male carers 	Increase the number of activities aimed specifically at fathers. As a result, develop better access by *dads, including dads volunteering within the centre *dads can mean other male caring roles besides fathers.		September 2011 September 2012	Info for Dads given out at outreach visits and publicised on timetable. ACHIEVED CC leader attended meeting about engaging dads, no identified champion. Two staff run monthly dad's group. Both to champion dads	of resources
	<ul style="list-style-type: none"> considering ways of promoting usage of the centre by working parents and carers for example by having some facilities open in the evenings and at weekends 	Consult with parents/carers what their needs might be at weekends and evenings. Take forward results of consultation and plan activities	CDW	September 2012 September 2012	Consultation showed that parents want Saturday opening, found it hard to get the views of dads about this. ACHIEVED Open for dad's groups on Saturday mornings. ACHIEVED	<ul style="list-style-type: none"> 2 x Parentcraft courses Consultation with parents demonstrates weekend opening is wanted Children's Centre presence at Outreach at weekend events i.e. faith groups, charity events, community events
		Set up a dads group at weekends:	CDW RA	September 2011	Venue at Children's Centre ACHIEVED	

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3.	Explore more ways of promoting multicultural awareness and understanding in order to promote community cohesion.	Equality Champion identified:		September 12	consult with all staff to plan activities promoting cultural awareness	Different cultures and celebrations in groups and activities
Invite people from other cultures to talk about their experiences		CDW	September 2012	Regular activities incorporating other cultures/ festivals ACHIEVED		
Ask advice from equalities unit at the council		CDW	September 2011	Use the diversity file from Senior Outreach for inspiration ACHIEVED	Obtained info form other sources beside the council	