

Blackpool Children's Centre Inspection – Action Plan

Name & Address of Children's Centre: St Cuthbert's & Palatine Children's Centre, Lightwood Avenue, Blackpool, FY4 2AU

Ofsted Inspection dates: 18-19 October 2011

Report Publication Date: 09 November 2011

No.	Recommendation for further improvement	Action	Lead Officer	Time frame	Criteria for Success	Progress March 2014
1.	Develop further strategies for the promotion of dental health in order to reach all users including adults.	<ul style="list-style-type: none"> Dental information and hot line number to be displayed in the centre and provided to parents 	Tracy Barton to obtain information. Helen Cook to distribute	January 2012	Parents receiving dental information.	<p>St Cuthberts achieved their 'Smile for Life' award meeting the targets for all 4 areas.</p> <p>All centre staff have completed the dental health training and Sarah Cartmell is the centres Dental health champion. Michelle Ormerwood is also covering this role and attending cluster meetings with other centres discussing best practise and sharing resources/ideas.</p>
		<ul style="list-style-type: none"> To promote the use of cups in the group and activity sessions 	Shelly and Sarah	Dec – Ongoing	Children using cups instead of drinking from bottles	
		<ul style="list-style-type: none"> Dental display for adults and children 	Sarah Cartmell	January 2012	Information and awareness raising within the centre	

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2.	Develop further links across the range of activity groups such as baby group and grandparents' group and so encourage user-to-user support.	<ul style="list-style-type: none"> Talks and consultation with grandparents regarding the benefits of baby massage 	Sarah Cartmell	January 2012	Grandparents being aware of the health benefits	<p>Consultation with service users is continual.</p> <p>Services are shaped with the views of service users and the identified needs of the community.</p> <p>Staffing factors have impacted on service delivery over the past 12months.</p>
<ul style="list-style-type: none"> Consultation with grandparents to determine their interests within the group and the possibility of volunteering. 	Sarah Cartmell	December 2012	Grandparents volunteering, attending the different groups, suggestions and ideas			
<ul style="list-style-type: none"> Information sharing with grandparents about the Myplace project 	Samantha Smith	January 2012	Grandparents being aware of the new development for young people			
<ul style="list-style-type: none"> Extra day from nursery nurse to get involved in groups and developments to encourage user-to-user support 	Tracy Barton/Helen Cook/Shelly	January 2012	An increase in user-to-user support, development within the group			