

Home > Residents > Health and social care > Social care for adults > Contact adult social services

# Contact adult social services

Last Modified January 09, 2026



Day	Times
Monday to Thursday	9.00am to 5.00pm
Friday	9.00am to 4.30pm

We are closed evenings, weekends and bank holidays.

## Referrals

To request an [assessment](#) or make a safeguarding referral please complete the online referral form.

- [Complete online referral form](#)

## Contact us

### Adult social care

Telephone: 01253 477800

### Mental health services - Initial Response Service

Telephone: 0800 013 0709

### Emergency out of hours - If you need help urgently out of our listed opening times

Telephone: 01253 477678

### Customer relations team - Respond to comments, compliments and complaints

Telephone: 01253 477700

## Fact sheets

We produce a number of fact sheets on different topics:

1. [Introduction to adult social care fact sheet](#)
2. [Care at home fact sheet](#)
3. [Residential and nursing care fact sheet](#)
4. [Reablement services](#)
5. [Personal budgets and direct payment fact sheet](#)
6. [Discharge to assess](#)
7. [Respite services fact sheet](#)
8. Deferred payment scheme

9. [Financial advice and information](#)
10. [Making a decision about your property](#)
11. [Making financial decisions for someone who lacks capacity](#)
12. [Money management service](#)
13. [Safeguarding](#)

If you would like to receive any of these [factsheets by email please complete our request form](#).

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[↑ Back to top](#)

## Blackpool Council

Municipal Buildings  
Corporation Street  
Blackpool  
FY1 1NF

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