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# Care and support services

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## Coopers respite and short breaks service

Coopers@Devonshire and Coopers@Ambleside services offer respite and short breaks to adults with learning disabilities, autism and complex physical and/or complex health issues and challenging needs.

The aim of the respite facility is to provide a personalised service, tailored around each person's individual assessed needs. The staff team will work with the individual link worker prior to any stay and their family to produce an holistic comprehensive care and support plan.

Read more about [Coopers@Devonshire and Coopers@Ambleside](#) or call 01253 477864

## Hornby respite and short breaks children's home

Council's short breaks service offers overnight short breaks to children aged 5 to 17 with a diagnosis of learning disabilities, autism and complex physical and/or complex health issues and challenging needs.

Our service offers planned short breaks for children who meet the complex needs team criteria of assessment, and if required emergency care for a time limited period for children who meet the criteria and are already accessing the service.

The aim of short breaks is to provide the parent/carer with an opportunity for a break from the caring role alongside creating opportunities for the child to build resilience away from home, have an extension of their own world and provided robust support for both the family and child in a tailor-made service.

[Read more about hornby respite and short breaks childrens home](#) or call 01253 477807

## Phoenix service

The Phoenix service is a residential mental health service predominantly supporting adults who are experiencing a mental health crisis or social crisis that may lead to a deterioration in mental health.

The service typically offers short stays (up to 3 nights free of charge to Blackpool residents) to enable you to recover within a 'home from home' non clinical therapeutic environment to aid your recovery and return to independence.

The service is regulated and inspected by the Care Quality Commission, and is rated as **Good**. The service is accessible to people who have eligible needs identified through an assessment process in adult social care.

[Read more about The Phoenix service](#) or call 01253477841



The Phoenix Centre

CQC overall rating

Good

30 January 2019

[See the report](#) >

## SLVS - Shared lives and volunteers service

### Shared lives

The shared lives service helps connect people who need respite, day support or longer term help with people who can provide professional and personalised support in their home.

Offering something very different from residential care services, our shared lives carers are supported with a vigorous assessment, clearance and ongoing training programme.

The service is regulated and inspected by the Care Quality Commission, and is rated as Good and is based at the Phoenix Centre in Blackpool.

[Read more about Shared Lives](#) or call: 01253 476884



The Phoenix Centre

**CQC overall rating**

**Good** ●

30 January 2019

[See the report](#) >

### Volunteers service

The social care volunteers service are a dedicated team enlisting patient and reliable volunteers who have a genuine interest in people and who are willing to offer up their time to help and support people through a number of volunteering opportunities including:

- Provision of a sitting service
- Volunteer drivers
- Meet and greet service
- Out and about scheme

The service is accredited with [Investing in Volunteers](#).

Read more about The volunteers service or call 01253477841

### Extra support service

Blackpool extra support service has an excellent reputation of providing care and support to individuals aged 16+ with/without a learning disability to live in their own homes and who may exhibit behaviours that can be considered as challenging and may put themselves or others at risk where specialist support may be required.

Support can be offered within service delivery models up to and including a 24-hour intensive support within an individual's own homes or on an 'outreach' basis whereby 'targeted support' for a few hours each day can be offered. The service aims to support individuals in all aspects of daily living, whilst still promoting independence, choice, control and inclusion through a process of essential lifestyle planning.

[Read more about the extra support service](#) or call 01253477870



CQC overall rating

**Good** ●

30 January 2019

[See the report](#) ▶

## Blackpool Council home care and reablement service

Blackpool Council's home care and reablement service provides high quality person-centred care and support to people within their own homes. The service offers short term intermediate care and reablement and aims to develop achievable goals in a collaborative way that optimizes independence and wellbeing, adopting a strength-based approach. We have a skilled workforce that receive regular mandatory training to ensure that all our staff have the right knowledge, skills and abilities to undertake their role to a high standard.

We provide tailored support in areas such as the administration of medication, personal care, meal preparation and domestic cleans, ensuring that the person is at the centre of everything we do. We excel in meeting the requirements of individuals with complex and challenging care needs.

[Read more about Blackpool Council home Care](#) or call 01253 477588



CQC overall rating

**Good** ●

30 January 2019

[See the report](#) ▶

## The ARC – Residential intermediate care service

The ARC is a service where social care and health professionals work together to support people to regain their independence.

The service is designed to meet the needs of people who need a short stay as a way of avoiding a hospital admission, or as part of a discharge process after a stay in hospital.

There is a dedicated care team, occupational therapists, physiotherapists and nurses available to support people through a comprehensive assessment and support programme that helps identify the support that is required in the long term.

The service is regulated and inspected by the Care Quality Commission, and is rated as **Good** and is accessible to people who have eligible needs identified through an assessment process in adult social care.

[Read more about The ARC](#) or call 01253 477855



CQC overall rating

**Good** ●

20 November 2020

## Langdale daytime activity service

Langdale supports adults with learning disabilities to play an active part in community life.

The Langdale service is split between BCIL on Whitegate Drive and Bispham – formerly Bispham Library.

The Langdale based at BCIL (Blackpool Centre for Independent Living) houses Nibbles Café, a number of tailored rooms, a large social space, a workshop and gardens for people to both work within and enjoy. Based close by to stunning Stanley Park, nearby shops and amenities.

The Langdale based at Bispham (previously Bispham Library) is a smart modern, bespoke building supporting adults with a learning disability and complex health needs. It offers a state-of-the-art sensory room, fully equipped rooms and accessible areas throughout the building. Situated in the heart of Bispham.

Langdale is accessible to people who have eligible needs identified through an assessment process in adult social care.

[Read more about Langdale – daytime activity services](#) or call 01253 476362 or 01253 476872

## Nibbles Community Cafe

Nibbles community cafes are based at Anchorsholme Library and Carleton Crematorium and Blackpool Centre for Independent Living at Whitegate Drive and provide a training experience in catering and hospitality skills in a real working environment for adults who have a learning disability. This helps people towards employment, learn new skills and to achieve a City & Guilds credited qualification in catering and hospitality.

Working in partnership with Blackpool Learning Rooms and other Council providers the service aims to provide the best possible training as well as the best possible service to those accessing these fantastic cafes.

The Nibbles cafes menus and opening times differ across sites and are subject to change to support service requirements.

[Read more about Nibbles community cafes](#) or call 01253 476879

## Keats day service

Day care support is regarded as an important respite service to families and carers looking after a person with dementia and helping people who live with Dementia to stay living at home longer.

Keats is a Blackpool Council service that provides day care, support and respite for people with moderate and advanced dementia. The primary objective of the service is to support people to improve and maintain their quality of life, promoting independence where possible whilst providing respite for carers.

We pride ourselves on delivering person centred care that meets individual needs with a strong focus on well-being and personal quality care. Staff at Keats understand the complexities and challenges of supporting a person living with Dementia and recognise the importance helping them feel at ease.

Keats has a range of facilities and adaptations to support individual personal care needs.

Keats is accessible to people who have eligible needs identified through an assessment process in adult social care.

[Read more about Keats day service](#) or call 01253 953955

## Vitaline technology enabled care

Vitaline offers a “peace of mind” service for people who live in the community and, for any reason, feel vulnerable.

More than a community alarm service, Vitaline has a Blackpool based team who are able to respond to any concern 24/7 every day of the year.

You can access the Vitaline service for yourself or someone you care for directly.

The service is accredited with the [Telecare Standards Association](#) (TSA).

[Read more about Vitaline](#) or call 01253477678

## Provider peer support and resilience team

The provider peer support and resilience team was originally set up in direct response to the Covid-19 pandemic. The service and team are continually evolving with the aim to offer support to both internal and external care providers across Blackpool.

The provider peer support and resilience team is made up of officers who have experience and knowledge of regulated activities across both adults and children's services.

[Read more about the provider peer support and resilience team](#) or call 01253 478444

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