## Residents Business The council Visitors

Search Subm

Home > Residents > Health and social care > Social care for adults > Services we provide > Phoenix service

## The Phoenix service

Last Modified October 24, 2023



The Phoenix service is a residential mental health service predominantly supporting adults who are experiencing a mental health crisis or social crisis that may lead to a deterioration in mental health.

The service offers short stays typically up to 3 nights to enable you to recover within a 'home from home' nonclinical therapeutic environment to aid your recovery and return to independence. During your stay we will work with you to improve your wellbeing, help you develop coping strategies to manage any issues you may be experiencing and help you restore a natural balance to your life.

We will provide all your meals and drinks during your stay and where appropriate we will support you to wash and dry your clothes and bedding if you are not able to do this independently.

There are 6 comfortable bedrooms, all en-suite, with a TV in each bedroom.

The first 3 nights crisis support are provided free of charge – if you are a Blackpool resident.

If, following discussion with your allocated Social Worker and the Phoenix Service managers, it is determined you require a longer stay, any additional nights may require a financial contribution and commissioning by a Blackpool Social Worker.

The Phoenix service is regulated and inspected by the Care Quality Commission.



## Contact

For further enquires please contact:

Email: phoenixservice@blackpool.gov.uk

Telephone: 01253 477841

## **Blackpool Council** Information and help Find my nearest **Municipal Buildings** Accessibility Enter your postcode to find your nearest **Corporation Street** Contact us schools, council services and more Blackpool Data protection and privacy FY1 1NF Privacy and cookies Enter postcode Terms and conditions **Blackpool Council companies** Stay upto date Follow us

Sign up to our regular newsletters

search

**6** × **6**