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Duty to refer flow

Last Modified February 29, 2024



The customer must consent to any referral to housing options

Is the customer homeless today?

No

Is the person threatened with homelessness within 56 days?

No

Advise the customer to contact housing options:

Email: housing.options@blackpool.gov.uk

Telephone: 01253 477760

Yes

[Please complete the duty to refer referral](#)

Yes

[Please complete the duty to refer form](#)

Please also advise customer to attend the housing options offices on Chapel Street: Monday to Friday 1.00pm to 4.30pm Or telephone: 01253 477760

If they require assistance outside normal office opening hours please contact: 01253 477600

- To [make an application for council/social housing](#) visit My Home Choice Fylde Coast
- For [help with finding private rented accommodation](#) please read our factsheet

Additional information

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Municipal Buildings
Corporation Street
Blackpool
FY1 1NF

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