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Warm and healthy homes project

Last Modified September 19, 2024



Advice and assistance

Clients will receive an assessment of their needs by a caseworker and the following support can be provided, tailored to each individual:

Affordable warmth advice and assistance, including:

- Warm homes discount
- Priority services register
- Understanding and reducing fuel bills
- Energy efficiency
- Budgeting money
- Dealing with fuel debt
- Fuel incentives
- Tariff differences
- Switching
- Smart meters
- Green measures
- Addressing damp
- and more

Support

Support to access funding for various measures as required, including:

- Boiler servicing
- Repairs
- Replacements
- Green measures
- Emergency heaters
- Winter warm packs
- Fuel top-ups
- and more

Support to access broader health and wellbeing services, including; befriending, community activities, employment support, volunteering, mental health services, advocacy, adult learning and more.

A discretionary emergency fund is available which will be used in conjunction with any other funding available, to assist homeowners on a low income and/or with a medical condition/disability to repair or replace their heating, gas and electrical appliances.

Contact

Contact Care & Repair for more information:

Email: care&repair@bch.co.uk

Telephone: 01253 476646

