

Home > Residents > Housing > Support in your own home > Technology enabled care > Vitaline charges

# Vitaline charges

Last Modified May 12, 2026



There is a charge for the service but all equipment is paid for by BlackpoolCouncil. The council maintains ownership of all equipment.

From April 2026 the monthly charges are:

- Bronze - £35.36 per month
- Silver - £40.56 per month
- Gold - £51.48 per month
- Platinum - £97.76 per month
- Diamond - from £103.38 per month

[More information about what is included in each level.](#)

For all levels of the technology enabled care service:

- Charges will be the same no matter how many pieces of equipment are installed
- The falls lifting service is available to all technology enabled care service users regardless of your chosen service level
- Technology enabled care will be charged at a flat weekly rate per household (no extra charge if 2 people living at the same address are using technology enabled care)
- Charges will remain the same no matter how often you trigger your alarm - we will contact you, if we feel that your use of the service is excessive and that the service is not meeting your needs
- All equipment will remain the property of Blackpool Council
- Any costs for maintenance, exchange and repair of equipment will be covered by the monthly charge
- Blackpool Council have subsidised the service
- Charges will be reviewed annually

## Payment

When we install your equipment we will set up a Direct Debit with you to pay for the service.

If we already charge you for care services, we will add the technology enabled care charges to your regular bill.

## Direct payments

If you receive direct payments, you should not use your direct payment to purchase the technology enabled care service. Technology enabled care is a universal non-means tested service.

Payments can either be made via a Direct Debit or an invoice (frequency of your choosing).

## Continuing health care (CHC)

If you're entitled to NHS continuing health care (CHC) the NHS will pay for your technology enabled care service as part of your package, if you are eligible.

## Section 117 free aftercare

If you're entitled to after-care services provided under Section 117 of the Mental Health Act, you will not pay for technology enabled

### Blackpool Council

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