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# Council tax tolerance rule examples

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## How to search the page

**iOS Safari** – tap the action icon (square with arrow at bottom of screen) and select ‘find on page’ from the list of options.

**Other mobile browsers** – tap the browser’s options menu (usually 3 dots or lines) and select ‘find on page’ from the options.

### CTRL + F on your keyboard (Command + F on a Mac)

This will open a search box on the page. Type the word you are looking for in the search box and press enter. The word will then be highlighted wherever it appears in the guidance. Use the navigation in the search box to move to the next word found.

## How to print a copy of the page

**iOS Safari** – tap the action icon (square with arrow at bottom of screen) and select ‘print’ from the list of options.

**Other mobile browsers** – tap the browser’s options menu (usually 3 dots or lines) and select ‘print’ or select ‘share’ from the list of options, then ‘print’ in the popup.

### CTRL + P on your keyboard (Command + P on a Mac)

You have an option to print the entire page, or select a page range.

Below are 3 examples of how the proposed council tax tolerance rule is applied based on an ‘assumed tolerance level’ of plus/minus £65 per month.

## Key terms

UC: Universal Credit

CTR: Council Tax reduction

## Example 1

Month: May 2024

UC amount: £1,000

CTR Award: £40.00

Basis of the award: Initial award of £40 CTR based on a £1000 UC award

Month: June 2024

UC amount: £1,050

CTR award: £40.00

Basis of the award: UC award increases to £1050 but CTR award does not change as UC has only increased by £50, which is within £65 tolerance level. UC amount stays as £1000 on the CTR claim.

Month: July 2024

UC amount: £1,100

CTR amount: £35

Basis of the award: UC award increases to £1100. As the UC amount has increased from £1000 to £1100, this is over the tolerance level and the CTR claim is reassessed and the CTR award reduces. The UC amount changes to £1100 on the CTR claim.

Month: August 2024

UC amount: £1,150

CTR award: £35.00

Basis of the award: UC award increases to £1150. As the UC amount has increased from £1100 to £1150, this is under the tolerance

level so the CTR claim is not reassessed and the CTR award stays at £35. The UC amount remains at £1100 on the CTR claim.

Month: September 2024

UC amount: £1,000

CTR award: £40.00

Basis of award: UC award decreases to £1000. As the UC amount on the CTR claim has decreased from £1100 to £1000, this is over the tolerance level so the CTR claim is reassessed and the CTR award increases to £40. The UC amount on the claim reduces to £1000.

Month: October 2024

UC amount: £900

CTR award: £45.00 Basis of the award UC award decreases to £900. As the UC amount has decreased from £1000 to £900, this is over the tolerance level so the CTR claim is reassessed and the CTR award increases to £45. The UC amount on the claim reduces to £900.

## Example 2

Month: May 2024

UC amount: £1,000

CTR award: £30.00

Basis of the award: Initial award of £30 CTR based on a £1000 UC award.

Month: June 2024

UC amount: £900

CTR award: £40.00

Basis of the award: UC award decreases to £900. As the UC amount has decreased from £1000 to £900, this is over the tolerance level so the CTR award is reassessed and the CTR award increases to £40. The UC amount changes from £1000 to £900 on the CTR claim.

Month: July 2024

UC amount: £1,100

CTR award: £25.00

Basis of the award: UC award increases to £1100. As the UC amount has increased from £900 to £1100, this is over the tolerance level and the CTR claim is reassessed and the CTR award reduces. The UC amount changes to £1100 on the CTR claim.

Month: August 2024

UC amount: £1,150

CTR award: £25.00

Basis of the award: UC award increases to £1150. As the UC amount has increased from £1100 to £1150, this is under the tolerance level so the CTR claim is not reassessed and the CTR award stays at £25. The UC amount remains at £1100 on the CTR claim.

Month: September 2024

UC amount: £900

CTR award: £40.00

Basis of the award: UC award decreases to £900. As the UC amount on the CTR claim has decreased from £1100 to £900, this is over the tolerance level so the CTR claim is reassessed and the CTR award increases to £40. The UC amount on the claim reduces to £900.

Month: October 2024

UC award: £900

CTR award: £40.00

Basis of the award: UC award stays at £900. As the UC amount has not changed the CTR claim is not reassessed and the CTR award stays at £40. The UC amount on the claim remains at £900.

## Example 3

Month: May 2024

UC amount: £1,200

CTR award: £40.00 Basis of the award: Initial award of £40 CTR based on a £1200 UC award.

Month: June 2024

UC amount: £1,000

CTR award: £45.00

Basis of the award: UC award decreases to £1000. As the UC amount has decreased from £1200 to £1000, this is over the tolerance level so the CTR award is reassessed and the CTR award increases to £45. The UC amount changes from £1200 to £1000 on the CTR claim.

Month: July 2024

UC amount: £1,100

CTR award: £40.00

Basis of the award: UC award increases to £1100. As the UC amount has increased from £1000 to £1100, this is over the tolerance level and the CTR claim is reassessed and the CTR award reduces. The UC amount changes to £1100 on the CTR claim.

Month: August 2024

UC amount: £1,150

CTRE award: £40.00

Basis of the award: UC award increases to £1150. As the UC amount has increased from £1100 to £1150, this is under the tolerance level so the CTR claim is not reassessed and the CTR award stays at £40. The UC amount remains at £1100 on the CTR claim.

Month: September 2024

UC amount: £1,000

CTR award: £45.00

Basis of the award: UC award decreases to £1000. As the UC amount on the CTR claim has decreased from £1100 to £1000, this is over the tolerance level so the CTR claim is reassessed and the CTR award increases to £45. The UC amount on the claim reduces to £1000.

Month: October 2024

UC amount: £950

CTR award: £45.00 Basis of the award:

UC award decreases to £950. As the UC amount has decreased from £1,000 to £950, this is under the tolerance level so the CTR claim is not reassessed and the CTR award stays at £45. The UC amount remains at £1000 on the CTR claim.

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