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Privacy notices

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Introduction

When you provide us with your personal data we will tell you what we will be using it for (the purpose) and who it will be shared with, if this is appropriate. We will share your personal data within the council where it is appropriate to do this.

If the data we hold about you is more sensitive such as information about your racial or ethnic origin, your physical or mental health, your sexual health, or any offences, we will carefully consider the reason why we are sharing and we will only do this if it is to protect you, for your well-being or to provide you with services that will help you.

Where we can, we will ask you if we can share this type of data. We will only keep your personal data for as long as is necessary and we will dispose of it in a secure manner. The different retention periods for information are in our corporate retention schedule.

[Blackpool Council corporate retention schedule](#)

Blackpool Council is under a duty to protect the public funds it administers, and to this end may use the information you have provided on forms for services such as benefits, council tax, licensing applications, creditors, HR and recruitment, care services or the housing waiting list, and for the prevention and detections of fraud.

We may also share this information with other bodies responsible for auditing or administering public funds for these purposes. For further information see [Your data and the National Fraud Initiative](#) page or contact DPA@blackpool.gov.uk.

We are responsible for the public health service in Blackpool and use personal information that can identify individuals and anonymised information which does not identify individuals and where identification is not likely to take place. For more information on this see the [birth and death data privacy notice](#).

When we share information we will only do this where the other agency or organisation has suitable measures and policies in place to protect your information. We do not share your information for marketing purposes without your permission.

Who Is responsible for your data?

Blackpool Council is the Data Controller for the personal information you have provided in this form. The council's data protection officer can be contacted at Dataprotectionofficer@blackpool.gov.uk or by writing to Data protection officer, PO Box 4, Blackpool, FY1 1NA.

Your rights

You have a number of rights relating to the processing of your information, including the right to access the information we hold about you (via the [Subject Access Request](#)) the right to erasure (the right to be forgotten) and the right to have inaccurate data

corrected.

More information about your [rights can be found on the council's website](#) the [Information Commissioner's website](#) or you can ask for information about these rights from the council's data protection officer.

Complaints

If you are not happy with how the council has handled your personal information, you can complain to us to give us the opportunity to resolve this with you.

You should contact the data protection officer if you have a complaint.

Alternatively, you can complain to the Information Commissioner. Their contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 0303 123 113 or by email to casework@ico.org.uk

Individual service privacy notices






Personal data includes information we hold for contacting you and processing the services you require.







Our individual service privacy notices are detailed below.

They provide information about how we use your information and we share it. If you do not see a privacy notice for the service we provide to you, please contact us and we will send you a copy.


- [Adult services](#)
- [Audit and Risk Services](#)
- [Benefits and customer services](#)
- [Children and education](#)
- [Council Tax and business rates](#)
- [Cultural services and libraries](#)
- [Data and research](#)
- [Environmental and community](#)
- [Public health](#)
- [Housing](#)
- [Human resources and training](#)
- [Legal, democracy and life events](#)
- [Marketing, communications and website](#)
- [Sports and leisure](#)

Adult services

Adult safeguarding	
Adult social care	
Care and support	
Client finances money management service	
Direct payments	


National data opt-out notice	
Residential and non-residential social care financial assessments	
Social care volunteer team	
Use of your NHS number	
Vitaline	
Independent Social Work	

Audit and Risk Services

Audit and risk privacy notice	
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Benefits and customer services

Advice team	
Community Renewal Fund	
Customer feedback	
Direct payments	
Disabled Blue Badges	
Discretionary housing payment and Council Tax reduction hardship scheme	

Discretionary Support Scheme	
Energy Bills Support Scheme - Alternative Fuel Payment and Alternative Fund	
Housing Benefit, Council Tax Reduction scheme or free school meals	
Household Support Fund	
NOW Card	

Children and education

Blackpool Opportunity Area - Team around the school	
Child employment performance licence	
Children in need, child protection and children looked after by the local authority	
Children's services app	
Early help and resilience team	
Early help and support service	
Early years and child care providers and parents of children claiming funded childcare	
Elective home education service	
Family and friends meeting team	

Family Hub triage meeting	
Family practitioners	
For Babys Sake (Revised Feb 2024)	
Fostering recruitment	
HeadStart	
Hospital education	
Lancashire Regional Adoption Agency (RAA)	
Leaving care	
PAUSE	
Post 16 education, employment and training support	
Pupil welfare service	
School admissions - In year applications	
School admissions - Routine admissions	
School admissions - In year fair access referrals	
School data	
SEND service	
SENDIASS (Special eucational needs and disability Information, advice and support services)	

Substance misuse and sexual health service



Triple P parenting programme



Virtual School



Youth offending



Privacy Notice – Care Leaver Bus Pass Project



Council Tax and business rates

Business rates



Council Tax



Cultural services and libraries

Arts service including the Grundy Art Gallery



Heritage and arts services' historic collections and new commissions



Library membership



Museum and heritage service







Volunteers - Heritage service



Data and research

Birth and death data	
Infusion	
Lancashire devolution consultation	
QRS Research	
National fraud initiative	

Environmental and community

Beach patrol service	
Bulky waste collection service	
Community engagement	
Community safety and anti social behaviour (ASB)	
Commercial waste collection	
Environmental enforcement	
Community Renewal Fund	
Environmental protection	
Green waste collection service	
Hate crime reporting	
Highways	

Housing enforcement	
HWRC permit	
Keepers of birds	
Public protection and enforcement - body worn video cameras	
Representations or objections to disposal of open space land	
Rideability	
SPF Community Flood Resilience project (Water butts scheme)	
Stray dog kennelling	
Taxi Licensing – Hackney carriage and private hire vehicles, operators, vehicles and drivers	
Victim Support	

Public health

Covid 19	
Health determinates research collaboration (HDRC)	
National child measurement programme	
National enhanced communicable disease surveillance	

Housing

Changing Futures Fylde Coast



Cosy Homes in Lancashire



Homes for Ukraine



Місцева Рада Блекпулу «Домівки для України» –
Детальне повідомлення про конфіденційність



Housing Options



Supported housing improvement programme



Housing Options



Human resources and training

Accident forms



Chance2Shine work placement/Recruitment agency
privacy notice



Employee vaccination data - Adult services and
support staff






External attendees on our training courses





Ipool training




iPool training - External users	
Positive Steps into Work	
Recruitment	
The Platform	

Legal, democracy and life events



CCTV	
Cemeteries and Crematorium	
Compulsory purchases for redevelopment	
Coroner's service	
Councillors	
Electoral services	
Information governance team	
Registration service	

Marketing, communications and website

Blackpool Unlimited - Business support marketing	
Photography, filming and recording	

Tram launch First Rider competition	
Visit Blackpool	
Website	
Your Blackpool emails	

Sports and leisure

Leisure services	
Making Moves	

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