

[Home](#) > [Business](#) > [Business rates](#) > **Business rates appeals**

Business rates appeals

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[Skip to main content](#)

Rateable value

If you have a question about the rateable value of your property or would like to have it changed because you believe that it is incorrect, you need to contact the [Valuation Office Agency website](#) or Telephone: 03000 501501 and choose option 2.

Changes to your property

If any physical changes are made to your property for example, building or demolishing an extension, you should report these changes to the [Valuation Office](#) directly .

Whilst awaiting the outcome of a query or an appeal, you **must continue to pay** your business rates at their current level.

[↑ Back to top](#)



Residents

- [Advice-and-support](#)
- [Benefits](#)
- [Blackpool-Illuminations](#)
- [Council-tax](#)
- [Education-and-schools](#)
- [Health-and-social-care](#)
- [Housing](#)
- [Libraries-arts-and-heritage](#)
- [Life-events](#)
- [Parking-roads-and-transport](#)
- [Parks-and-community-facilities](#)
- [Planning-environment-and-community](#)
- [Sports-and-leisure](#)
- [Waste-and-recycling](#)

Business

- [Business-rates](#)
- [Business-support-and-advice](#)
- [Commercial-waste](#)
- [Food-hygiene](#)
- [Licensing-and-permits](#)
- [Residential-landlords](#)
- [Working-with-the-council](#)

Your Council

- [Blackpool-Council-jobs](#)
- [Citizenship](#)
- [Community-rights](#)
- [Council-meetings](#)
- [Creating-a-better-Blackpool](#)
- [Have-your-say](#)
- [Statistics-and-research](#)
- [The-Council](#)
- [Transparency-and-open-data](#)
- [Voting-and-elections](#)
- [Your-councillors](#)

