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# Help if you are struggling to pay your business rates

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## Things to consider

- You can have a look at [how your rateable value is calculated](#), and if you think this is too high you can lodge an appeal online. However, if you do this **you must continue to pay** at the rate you were originally billed.
- You may be entitled to a business rate relief; if you run a small business, a charity or if your premises is empty. You can [have a look at the range of business rate reliefs you may be entitled to](#)
- You may be able to receive free [business support and advice](#)

If you are struggling to pay it is important you contact us as soon as possible.

If you are unable to pay your bill due to financial hardship, are struggling with household bills and/or other debts, we may be able to help. The council advice team have trained and qualified money advisors who offer free, confidential advice and assistance with money and debt matters.

[Contact the advice team](#)

We **may** be able to suspend any further recovery action once you have spoken to the advice team.

## Make an offer of payment

If you are struggling to pay your business rates or would like to pay this in a way which better suits your financial position then you can [put forward an offer of payment online](#).

## If you do not pay and ignore the problem

We do not want to take action against you for non-payment of business rates unless we really have to but if you do not pay or get in touch with us we will be obliged to take recovery action to collect the debt.

## Further action

Payment of business rates should be made on the dates shown on your bill. If you miss any payments, a reminder notice will be sent to you and the overdue amount should be paid within 7 days of the date shown on the reminder.

If payments are not made as specified then you may be sent a court summons.

## Summons

If you receive a summons you must pay the full amount due before the court hearing date. If you do not pay in full, we will ask the magistrate to issue a liability order at the hearing which allows us to take further recovery action without further notice to you. It is important that you contact us at the earliest opportunity to arrange payment, to prevent further costs being added to your account.

## Enforcement agents

If your business rates account has been passed to an enforcement agent your case is now being dealt with by them who are acting on our behalf, you should contact them and make an offer of payment straight away.

Delay may mean that more costs are added to your account.

## Contact us

If you are struggling to pay your council tax then you can contact us to discuss your arrears by emailing [revenues@blackpool.gov.uk](mailto:revenues@blackpool.gov.uk) please provide your full name, address, contact telephone number and business rates account number if you know it.

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