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Tell us about a change

Last Modified March 24, 2021



All of our services are now delivered online and you can no longer submit business changes or apply for a relief or exemption via email. You will need to instead report any changes via our One Digital Portal. This can be done without the need to register a new user account.

Tell Us About A Change

You will be able to report any of the following:

- Moves or tenancy changes
- Changes in owner/landlord or letting agent
- Apply for various reductions/reliefs
- Request a refund
- Make an offer of payment
- Advise us of a change in contact details
- Any other change in circumstances

You can also sign up to receive e-bills and e-adjustment notices and register to pay by Direct Debit.

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