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# Solid wall insulation projects - Code of conduct

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Solid wall insulation – which involves insulating a property either from the outside and re-cladding the outside of the building, or internally by insulating any exterior walls in the rooms – is growing in popularity and saving many families substantial amounts of money on their heating bills.

It was felt that safeguards were needed to ensure residents get a good deal and do not fall victim to rogue traders. The code of conduct will be extended to include other energy efficiency measures.

## Installers

The list of installers who are part of the scheme have signed up to the code of conduct helping residents to make positive choices when choosing solid wall insulation and falling foul of any planning issues. It works in a similar way to our [Safe and Secure](#) traders scheme which has proven extremely effective.

## The scheme

The scheme will see installers offered the opportunity to sign up to a voluntary code of practice when working in Blackpool. This is in addition to the industry code of practice, and is specific to any work carried out within the Blackpool boundary.

This will ensure they do not carry out practices that are frowned upon like doorstep selling and ensure a certain standard of work which complies with planning regulations and takes into account Heritage concerns. Installers wanting to sign up to the code of conduct and be included on the approved list should read the document and then sign the declaration form.

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