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Contact us

Last Modified May 30, 2019

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You can contact us by...

You can order most services, pay for things, and find information quickly and easily on this website.

So you don't need to go to the trouble of phoning, emailing, writing to us or visiting, please go to the relevant part of the website to find what you want, before you contact us in any other way:

Search our website

- You can find services by using the search function at the top of any page
- There are clear links to all our services on the home page
- To make a payment, go to our [payments page](#)

Alternatively visit one of our top task pages

- [Change your address details](#)
- [Benefits](#)
- [Bin collections](#)
- [Report fly-tipping or dumped rubbish](#)
- [Request street cleaning or report graffiti/discarded syringe](#)
- [Replacement/new bin](#)
- [Report dog fouling](#)
- [Enquire about a Blue Badge](#)
- [General waste enquiry](#)
- [Housing enquiries](#)

Can't find what you want online then please see ways of contacting us below.

Telephone

You can contact our services on the telephone numbers below. For general enquiries or to contact our customer first team please ring 01253 477477.

Blackpool Council contacts

Service	Telephone number	Email
General enquiries and customer first	01253 477477	customer.first@blackpool.gov.uk
Housing benefit Telephone lines open between 3.00pm to 5.00pm	01253 478847	benefits@blackpool.gov.uk
Council tax team	01253 478741	revenues@blackpool.gov.uk

Council tax recovery team between 10.00am to 4.00pm	01253 478888	revenues@blackpool.gov.uk
Social care benefit team	01253 477532	sc.benefits@blackpool.gov.uk
Discretionary support scheme	Online enquiries only	
Emergency out of hours	01253 477600	
Out of hours noise service - Friday and Saturday nights 9.00pm to 2.00am	07469 038523	
Dangerous structures Monday - Friday 9.00am to 5.00pm	01253 476219	
Dangerous structures - Out of hours only	01253 477600	
Parking fines (automated payment line)	01253 478751	Online payments and information
Parking permits (automated payment line)	01253 478751	Online payments and information
Cashiers	01253 477477	cashiers@blackpool.gov.uk
Blackpool Coastal Housing - For all council home or housing list enquiries	01253 477900	enquiries@bch.co.uk

Telephone lines are open Monday - Friday 9.00am to 5.00pm.

If you have to leave us a voicemail message we will aim to respond to your enquiry within 1 working day.

Online

If you wish to contact us, please complete our [contact form](#) and we will deal with your enquiry as quickly as possible.

Contact Us Form

Any enquiries received during this time will be responded to from 2 January.

Social media

You can visit one of our [social media sites](#) such as Facebook or Twitter and ask us a question.

By post

You can write to us at:

Blackpool Council
PO Box 4
Blackpool
FY1 1NA

We aim to respond to letters within 10 working days.

In person

You can visit our customer first centre at:

Municipal Buildings
Corporation Street
Blackpool
FY1 1NF

[View map](#)

Opening times

The Customer First Centre is open Monday, Tuesday, Thursday, Friday 9.00am to 5.00pm and Wednesday 10.00am to 5.00pm. Telephone lines are open Monday to Friday 9.00am to 5.00pm.

Comments, compliments and complaints

If you wish to make a comment or complaint regarding our services please visit our [Comments, compliments and complaints](#) page for more information.

Other council offices

Number One, Bickerstaffe Square

Talbot Road
Blackpool
FY1 3AH

[View map](#)

Albert Road/South King Street

125 Albert Road
Blackpool
FY1 4PW

[View map](#)

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Residents

Advice-and-support
Benefits
Blackpool-Illuminations
Council-tax
Education-and-schools
Health-and-social-care
Housing
Libraries-arts-and-heritage
Life-events
Parking-roads-and-transport
Parks-and-community-facilities
Planning-environment-and-community
Sports-and-leisure
Waste-and-recycling

Business

Business-rates
Business-support-and-advice
Commercial-waste
Food-hygiene
Licensing-and-permits
Residential-landlords
Working-with-the-council

Your Council

Blackpool-Council-jobs
Citizenship
Community-rights
Council-meetings
Creating-a-better-Blackpool
Have-your-say
Statistics-and-research
The-Council
Transparency-and-open-data
Voting-and-elections
Your-councillors

