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Help if you are struggling to pay

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Help with council tax payments as a result of coronavirus (COVID-19)

We know this is a difficult time for many of our residents and that the COVID-19 virus is having a significant impact on the economy.

We understand that this is a difficult time for everyone, especially the most vulnerable members of our society.

We would also like to thank residents who are able to continue paying their Council Tax as their contribution is helping us maintain essential services. It is important if your circumstances have not changed, that you continue to pay what you should, maintain your payment plan as detailed on your bill.

If you are struggling to pay your council tax, you should ensure you claim all of the benefits that you are entitled to.

[Information On Universal Credit](#)

[Make A Claim For Council Tax Reduction](#)

Help with instalments

Please complete the below form if you require help with your Council Tax payments due to the effects of COVID-19.

We will review your information and be in contact with a solution to help with your current Council Tax payments. This may include:

- Allowing you more time to pay if your instalments are not already spread to March 2021
- Deferring payments until later in the year

[Apply For Help With Council Tax Payments](#)

Other things to consider

Have you claimed all the benefits you are entitled to?

- [Check what benefits you may be entitled to](#)

Are you receiving all of the council tax discounts or exemptions you are entitled to?

- [Check what discounts are available](#)
- [Check what exemptions are available](#)

If you are struggling to pay it is important you contact us as soon as possible.

If you are unable to pay your bill due to financial hardship, are struggling with household bills and/or other debts, we may be able to help.

The advice team have trained and qualified money advisors who offer free, confidential advice and assistance with money and debt matters.

- [Contact the advice team](#)

We may be able to suspend any further recovery action once you have spoken to the advice team.

You can also seek advice from the following organisations:

Citizens' Advice Bureau

6-10 Whitegate Drive
Blackpool
FY1 9AQ
Telephone: 01253 308400

Blackpool Centre for the Unemployed and Residents' Advice Service

31 King Street
Blackpool
FY1 3EJ
Telephone: 01253 477488

The [Money Advice Service](#) is available with help and advice if you are having problems with money.

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