

## Blackpool Children's Centre Inspection – Action Plan

**Name & Address of Children's Centre:** Baines Children's Centre

**Ofsted Inspection dates:** 19-20 September 2012

**Report Publication Date:** 11<sup>th</sup> October 2012

**Review of Action Plan - Interim review March 2014** (next review September 2014)

No.	Recommendation for further improvement	Action	Lead Officer	Time frame	Progress to Date	Update as at March 2014
1.	Develop systems to monitor and demonstrate the long-term impact of provision and services on parents' progress and achievements from their starting points, both personally and educationally and use this information to shape services.	Work with partner agencies to ensure long term outcomes for families are tracked and shared.	DH	Autumn 2013	Meetings with partners – Laura will re-establish this once she returns. Links re-established with relevant partner agencies. Local nurseries/child-minders, raised attendance at centres Childcare Partners Group. Links being developed with housing, assisting with locating community outreach venues, also supporting centre targets by information sharing around lone parent data. <b>ACTION MET</b>	Strong links with local PCSO (who is also a member of the advisory board), these links are resulting in positive information sharing regarding families.
		Implement Learning Passports/journey to change for parents to identify individual learning goals and support them to access services.	DH	Winter 2012	Further 5 families now have their learning passport, piloted with a group of parents who have completed a well being course. <b>ACTION MET</b>	Continual consultation with families to support and identify their further learning needs – ongoing.  3 new parents now have a learning passport and have accessed courses at the centre, they have now progressed onto volunteering at the centre

No.	Recommendation for further improvement	Action	Lead Officer	Time frame	Progress to Date	Update as at March 2014
					Journey to change has been successfully implemented with several families; all showing at least a 20-25% percentage increase over 10 areas. <b>ACTION MET</b>	2 days a week alongside enrolling onto college courses.  A further 5 families have undertaken the journey to change programme with a high percentage continuing to show at least 25% increase and identifying next steps.
2.	Increase the extent to which families using the centre have more opportunities to be involved in shaping services.	Identify parents interested in developing a Parents Forum through consultation.	DH	Autumn 2013	Held 1 focus group attended by 13 families very good feedback which fed into building the centres new timetable. Parents very positive & keen to meet again. A further 2 meetings held, parents have decided they wish to form a parents forum, developing their own constitution – 10 member's in total. <b>ACTION MET</b>	Parent's forum is continuing to meet half termly and have supported the school's summer fayre by holding stalls, signposting parents to centre services, engaged new families into the centre and actively voiced their opinions on the ways we could improve the service we offer.
		Increase parent representation on Children's Centre Advisory Board. Identify parents interested through consultation.	DH	Summer 2013	3 new parent members have joined the advisory board, 2 female and 1 male- all are keen to be involved and bring different strengths. All 3 members of the advisory	All members continue to attend the centres advisory board and have completed level 1 safeguarding training Jan 2014.

No.	Recommendation for further improvement	Action	Lead Officer	Time frame	Progress to Date	Update as at March 2014
					board attended their first meeting on 12 <sup>th</sup> June, also all completed data workshop training on 25 <sup>th</sup> June. <b>ACTION MET</b>	
		Increase and improve promotion and marketing of Children's Centre services to families through implementing text messaging service, e-mails and telephone calls.	DH	Spring 2013	Limited progress with reduced staffing – plans to move forward in place for CC leader's return. Awaiting centres new mobile phone for text messaging service, new member of staff who should be in post within the next 4-6 weeks, will enable further marketing in the local community, visiting local playgroups, promotion at local supermarkets, flyer dropping etc <b>ACTION MET</b>	All staff have mobiles so are able to send txt reminders to parents and promote the centres services. Additional staff member appointment on a temp 12 month contract in July 2012 has supported the team in effective promotion of the centre – the centre has continued to have positive engagement from families and also from those who have previously never attended before.