

## **Blackpool Children's Centre Inspection – Action Plan - Review March 2014**

**Name & Address of Children's Centre:** Claremont Children's Centre

**Ofsted Inspection dates:** 19-20 September 2012

**Report Publication Date:** 11<sup>th</sup> October 2012

No.	Recommendation for further improvement	Action	Lead Officer	Time frame	Progress to Date
1.	<p>Work with the LA and children's centre partners to further refine the consistency, quality and accuracy of localised data to:</p> <ul style="list-style-type: none"> <li>- better evidence the impact of the centre's work on outcomes for all families</li> </ul>	<p>Further develop consistent, robust systems for planning and evaluating services delivered to ensure continuity and validity of evidence gathered.</p>	DD	Summer 2014	<p>Centre leads have observed and evaluated groups delivered and established action plans with activity workers to include a concise evaluation on completion of groups to ensure this feeds into future planning.</p> <p>Annual Satisfaction survey completed early autumn resulting in a review of timetable of activities delivered in autumn term in response to community need to allow a more inclusive service.</p> <p>Daily Drop In groups to allow a more flexible access – 28 new families from our reach have accessed during autumn term.</p> <p>Activities continue to focus on meeting the needs of our most vulnerable children. We are now focussing on evidencing outcomes. Activity Workers complete Passport To Learning with all adult learners and Journey to Change with Parents and children attending groups.</p>
		<p>Develop and embed robust long term tracking for those families</p>	DD	Summer 2014	<p>Ongoing Action Plan to review current tracking systems and develop systems further to improve evidence of outcomes.</p>

No.	Recommendation for further improvement	Action	Lead Officer	Time frame	Progress to Date
	<p>- build upon local intelligence and data information management systems to aid the extension of outreach support and increase the centre's reach.</p>	<p>accessing the service to ensure better evidence of outcomes for children and parents.</p>			
<p>Develop knowledge and skills of whole team in using softsmart database to ensure best practice and full potential of the database</p>		DD	Summer 2014	All team are now skilled in using data base more effectively to support planning, tracking and evaluation of the work undertaken with the families in our reach	
<p>Develop systems to ensure a greater knowledge of those vulnerable groups within our reach area</p> <p>Use knowledge of vulnerable groups in LSOA's to ensure that resources are appropriately applied to achieve best outcomes</p>		DD DD	Summer 2014	More effective use of Performance Management data enables a more in depth understanding of the needs of those most vulnerable groups in our reach. Q3 analysis of Red Book highlights increase in vulnerable groups registered and accessing	

No.	Recommendation for further improvement	Action	Lead Officer	Time frame	Progress to Date
2.	Further enhance the strategic work with parents by developing strategies for them to discuss, identify and tackle safety concerns within their wider community.	<p>Increase opportunities for stakeholder consultation in particular with local parents and children to identify and address concerns within the wider community</p> <p>Empower and support stakeholders to have autonomy within their own community to tackle safety issues and develop a sense of community spirit</p> <p>Further identify and develop working partnerships, share knowledge and skills with professional within the community and ensure that our local community is best supported and empowered</p>	<p>DD</p> <p>DD</p>	<p>Summer 2014</p> <p>Summer 2014</p> <p>Spring 2015 (for forum to be established)</p>	<p>Action Plan ongoing with members of Advisory Group.</p> <ul style="list-style-type: none"> <li>- Organised meetings with community members, local councillor and police to share concerns and contribute to Action Plan</li> <li>- PACT meetings now held in centre and newly established parents group representatives attend meeting to share feedback.</li> </ul> <p>Governor rep linked with local MP and scheduled visit to meet and discuss community issues with members.</p> <p>Recently established Parents Group/Forum for school and centre and are currently establishing a simple action plan to support family activities and events/fundraising and enhancing their children's developmental/educational experience. With the longer term aim of establishing a steering group</p>