

Home > Residents > Health and social care > Social care for adults > Services we provide > **Care and support services**

Care and support services

Last Modified January 20, 2021



Coopers Way Respite Service

Coopers Way is a small dedicated residential respite service in central Blackpool providing support to people with complex and challenging health concerns associated with a learning disability.

The service is regulated and inspected by the Care Quality Commission, and is rated as **Good**.

Coopers Way is accessible to people who have eligible needs identified through an assessment process in adult social care.



Coopersway @ Devonshire

CQC overall rating

Good ●

23 June 2018

[See the report >](#)

Phoenix Centre

The Phoenix Centre is a residential resource designed to support people who have a mental health diagnosis who require short term support in a “crisis” to help them maintain their independence.

The service is regulated and inspected by the Care Quality Commission, and is rated as **Good**. The service is accessible to people who have eligible needs identified through an assessment process in adult social care.



The Phoenix Centre

CQC overall rating

Good ●

30 January 2019

[See the report >](#)

Shared Lives

The Shared Lives service helps connect people who need respite, day support or longer term help with people who can provide professional and personalised support in their home.

Offering something very different from residential care services, our Shared Lives Carers are supported with a vigorous assessment, clearance and ongoing training programme.

The service is regulated and inspected by the Care Quality Commission, and is rated as Good and is based at the Phoenix Centre in Blackpool.

If you are interested in becoming a Carer please contact the team on 01253 477817 or by email at

sharedlives@blackpool.gov.uk

Extra Support

The Extra Support service supports adults with a learning disability, who may exhibit behaviours that could be considered as 'challenging'; to live in their own homes in their local community.

Care and support is offered to meet their daily needs and the service aims to support individuals to achieve their full potential in all aspects of daily living, whilst promoting independence, choice, control and community inclusion.

The service is regulated and inspected by the Care Quality Commission, and is rated as Good and is based at the Phoenix Centre in Blackpool.

The service is accessible to people who have eligible needs identified through an assessment process in adult social care.

Gloucester Avenue

Gloucester Avenue provides multidisciplinary, intensive rehabilitation support to people within a supported tenancy scheme.

The service aims to provide short term help to enable people who may be leaving hospital, residential care settings, or who have been unable to live independently to develop independent living skills to ease a move into their own accommodation.

The service operates on a 24 hour basis and provides support for 4 individuals at any one time who have a diagnosis of a severe and enduring mental health problem living in Blackpool.

Gloucester Ave is regulated and inspected by the Care Quality Commission, and is rated as GOOD. The service is accessible to people who have eligible needs identified through an assessment process in Adult Social Care.

Blackpool care at home

The Blackpool care at home team provide a service to people who are in their own homes and require a domiciliary care service.

Aimed to provide people with a short burst of support to help them maximise their independence the team offer intermediate care which works with people to learn and relearn skills for daily living, ensuring that they are able to be as in control and independent in their own homes as possible.

The service is regulated and inspected by the Care Quality Commission, and is rated as Good.

The service is accessible to people who have eligible needs identified through an assessment process in adult social care.

The ARC – Residential Intermediate Care Service

The ARC is a service where social care and health professionals work together to support people to regain their independence.

The service is designed to meet the needs of people who need a short stay as a way of avoiding a hospital admission, or as part of a discharge process after a stay in hospital.

There is a dedicated care team, occupational therapists, physiotherapists and nurses available to support people through a comprehensive assessment and support programme that helps identify the support that is required in the long term.

The service is regulated and inspected by the Care Quality Commission, and is rated as **Good** and is accessible to people who have eligible needs identified through an assessment process in adult social care.



The Arc

CQC overall rating

Good ●

20 November 2020

[See the report >](#)

Langdale Day Service

Langdale supports adults with learning disabilities to play an active part in community life.

There are a number of programmes available through Langdale, including a supported volunteer scheme, catering development programmes at our café venues, exercise and activity schemes and a supportive, stimulating day service environment.

Langdale is accessible to people who have eligible needs identified through an assessment process in adult social care.

Keats Day Service

Keats supports adults with a diagnosis of dementia related illness who have complex and challenging behaviour.

Providing valuable respite for families and carers, the service offers a stimulating and supportive environment to help people remain in their own home.

Keats is accessible to people who have eligible needs identified through an assessment process in adult social care.

Vitaline

Vitaline offers a “peace of mind” service for people who live in the community and, for any reason, feel vulnerable.

More than a community alarm service, Vitaline has a Blackpool based team who are able to respond to any concern 24/7 every day of the year.

You can access the [Vitaline service](#) for yourself or someone you care for directly.

The service is accredited with the [Telecare Standards Association](#) (TSA).

Social Care Volunteers Service

The social care volunteers service are a dedicated team enlisting patient and reliable volunteers who have a genuine interest in people and who are willing to offer up their time to help and support people through a number of volunteering opportunities including:

- Provision of a Sitting Service
- Volunteer Drivers
- Meet and Greet Service
- Out and About scheme

If you are interested in becoming a Volunteer please contact the team on 01253 476884 or by email at

volunteers@blackpool.gov.uk

The service is accredited with [Investing in Volunteers](#).

[↑ Back to top](#)



Residents

- Advice-and-support
- Benefits
- Blackpool-Illuminations
- Council-tax
- Education-and-schools
- Health-and-social-care
- Housing
- Libraries-arts-and-heritage
- Life-events
- Parking-roads-and-transport
- Parks-and-community-facilities
- Planning-environment-and-community
- Sports-and-leisure
- Waste-and-recycling

Business

- Business-rates
- Business-support-and-advice
- Commercial-waste
- Food-hygiene
- Licensing-and-permits
- Residential-landlords
- Working-with-the-council

Your Council

- Blackpool-Council-jobs
- Citizenship
- Community-rights
- Council-meetings
- Creating-a-better-Blackpool
- Have-your-say
- Statistics-and-research
- The-Council
- Transparency-and-open-data
- Voting-and-elections
- Your-councillors