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Emergency help with housing

Last Modified November 18, 2022



Emergency help if you are homeless today

You can contact housing options in the following ways:

Office opening times

If you are in a homelessness emergency you can attend the housing options office at Chapel Street:

- 1.00pm to 4.30pm Monday to Friday

Please be aware that if you call into the office you may have to wait to see someone.

Address: Housing options, Chapel Street, Blackpool FY1 5DA

Telephone opening times

- 1.00pm to 5.00pm Monday to Thursday
- 1.00pm to 4.30pm Friday

Alternatively you can email us housing.options@blackpool.gov.uk

Outside of our opening hours we provide an out of hours service, for emergencies only, on telephone 01253 477600.

Rough sleepers

Housing options undertakes regular street outreach to identify and offer support to rough sleepers.

If you are sleeping on the streets telephone housing options on **01253 477760** or attend our offices on Chapel Street Monday to Friday 1.00pm to 4.30pm.

If you are a member of the public and have identified a rough sleeper, you can telephone us direct on 01253 477765, or email us at HSAT@blackpool.gov.uk

More information on your rights

[More information about your housing rights and the council's duties.](#)

[For additional support, including access to food and emergency provision.](#)

Additional information

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