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Housing and homelessness advice

Last Modified August 13, 2019

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Housing Options

Housing Options is a one-stop service for local people to provide housing related advice and help prevent homelessness.

If you are experiencing difficulties with any of the following please contact us and we will do our best to help you:

- Your landlord has asked you to leave
- You are not getting on with the people you live with
- You cannot afford your mortgage, rent and/or bills or have other problems managing your tenancy or accommodation
- You are currently homeless
- Your accommodation is not suitable because it is too small or in poor condition
- Your accommodation is not suitable because of a medical condition or disability
- You are experiencing, or are at risk of violence, abuse or harassment

Help available

We are able to offer you a range of solutions to help you stay in your accommodation, these may include:

- A mediation service
- Help with your money
- Talking to your landlord on your behalf
- Advising you of your rights and responsibilities
- Support with your tenancy

Where we can't support you to remain in your accommodation, we may be able to help you access alternative accommodation, this could include:

- Emergency accommodation
- Social housing (council or housing association)
- Private rented accommodation
- Supported accommodation

Contact us

Our opening hours are:

Monday: 9.00am to 4.30pm

Tuesday: 9.00am to 4.30pm

Wednesday: 1.00pm to 4.30pm

Thursday: 9.00am to 4.30pm

Friday: 9.00am to 4.30pm

Telephone lines will be open until 5.00pm Monday to Thursday and 4.30pm on Friday.

Housing Options

South King Street, Blackpool, FY1 4TR

Telephone 01253 477760

Email housing.options@blackpool.gov.uk

Additional information

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