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Referrals - including duty to refer

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Professionals in the following services are required to make referrals for customers they believe to be homeless or at risk of homelessness under duty to refer obligations:

- Prisons
- Young offender institutions
- Secure training centres
- Secure colleges
- Young offending teams
- Probation services (including community rehabilitation companies)
- Job centre's in England
- Social services authorities (adult and children's)
- Emergency departments
- Urgent treatment centres
- Hospitals in their function of providing inpatient care
- Secretary of state for defence in relation to members of the regular armed forces

However, Blackpool Council Housing Options welcomes referrals from professionals in all agencies.

You can make a referral using our simple [housing options referral form](#), or your own organisations duty to refer form, if you have one.

We ask if you have any customers that are immediately homeless, or homeless within the next 7 days, that you also ask them to attend our Housing Options office as soon as possible.

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