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# Private rented repairs and maintenance

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Rented accommodation must comply with the basic legal minimum standards of the [Housing Health and Safety Rating System](#) (HHSRS). It is the landlord's responsibility to ensure property meets all statutory requirements set out in the Housing Acts, Environmental Protection Act, Landlords and Tenant Act and also Planning and Building Control Legislation.

## Gas installations and appliances

Gas installations and appliances must be checked and maintained annually by a suitably qualified 'Gas Safe' registered gas installer and the installation must meet the requirements of the Gas Safety (Installation and Use) Regulations 1998. In an emergency, for gas leaks, contact Transco free on 0800 111 999.

## Electrical installation

All work should be in compliance with requirements for electrical installations, with the work being carried out by a NICEIC (National Inspection Council for Electrical Installation Contracting), ELECSA or NAPIT (National Association for Professional Inspectors and Testers) registered contractor.

## Reporting disrepair to a private rented property

Complaints of disrepair at a private rented property should be forwarded to the housing enforcement team if you cannot get a satisfactory response from your landlord. You can contact housing enforcement on 01253 477477, you can email the team at [customer.first@blackpool.gov.uk](mailto:customer.first@blackpool.gov.uk) or visit the Customer First Contact Centre, Corporation Street, Blackpool, FY1 1AD.

You will be asked to provide the details of the disrepair to the private rented property and also the landlord's name, address and contact telephone number.

A housing enforcement officer will contact you to arrange an inspection on the property, following which the landlord will be contacted and given the opportunity to remedy any disrepair.

If the landlord fails to remedy the disrepair then formal action will be carried out in the form of formal notices, if landlord fails to comply with the formal notices then the landlord may be prosecuted.

## Energy performance certificates

From 1 April 2018 all privately rented properties must have an energy performance rating performance certificate of at least E.

The regulations will come into force for new lets and renewals of tenancies from this date.

For any existing tenancies will need to have an E rating by 1 April 2020.

## Landlords

Unless you have an exemption it will be illegal for you to rent a property that does not have this minimum rating

## More information

## Landlords energy saving allowance

[The landlord's energy saving allowance](#) is a tax allowance which lets landlord's claim on their tax return against the cost of buying and installing energy saving items.

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