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Blackpool Council Vitaline - Personal alarm and response service

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Blackpool Council's Vitaline telecare service provides a personal emergency response service for elderly and vulnerable residents living in their own home.

We provide customers with a personal alarm that links to an existing telephone line or mobile phone.

In the event of a fall or sudden illness, friends and family can be alerted 24/7 at the touch of a button.

[Enquire now](#)

Vitaline is used by people who feel vulnerable in their own home, for a variety of reasons.

We provide you, your friends and family with peace of mind and reassurance.

Our service is often used by people who are at risk of having a fall in the home who still want to live as independently as possible.

Whatever your needs, we are here to help.

Why use Vitaline?

- Blackpool's number 1 personal home alarm and response service
- Professional, trusted service provided by Blackpool Council
- Low cost packages from as little as 70p per day
- Emergency calls answered quickly, 24/7
- Local response team with local knowledge
- Excellent customer feedback

Our services

We provide a [range of packages](#) that can be tailored to suit everyone's needs.

Our team will:

- Provide a pendant to be worn around the neck or clipped to a belt/clothing
- Contact the emergency services and next of kin in an emergency
- Send a warden to attend the home when an emergency call is made

We can provide additional services, such as acting as a spare key holder or making 'pop-in' visits to check you're ok when carers/relatives are on holiday, or if extra reassurance is needed after leaving hospital.

Prices and packages

Please see our page on [prices and packages](#) for more information.

Carers' emergency card

Vitaline also provides the Blackpool Carers' Emergency Card. This card is for anyone who is a carer for another person. If an accident or other reason prevents you from getting to the person you care for, we will be able to help.

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Blackpool Council

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