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Reporting parking problems

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Most drivers park responsibly and cause no problems. There will always be a small minority whose irresponsible parking can cause problems for residents, pedestrians and other road users.

If you see irresponsible parking please report it to our parking despatch office. If we are able to enforce parking restrictions then we can issue a penalty charge notice.

Please be aware that one-off issues (such as someone parking in a residents bay for a short period of time) may be hard to enforce as our officers need to see the offence taking place.

Issues we can enforce

- Parking in a residents only area
- Parking on double yellow lines
- Parking on single yellow lines
- Parking where there is a loading ban in place – marked with a single or double kerb bars
- Parking in a loading bay
- Parking in a taxi bay
- Parking in a bus stop
- Parking on zigzag lines outside schools
- Parked on white pedestrian zigzag markings
- Parking in a disabled badge holders only bay
- Dropped kerbs
- Parking in alleys where there are double yellow lines or it's included in a resident's parking area
- Vehicles blocking the footpath where there are double or single yellow lines

Issues we can't enforce

There are certain parking offences we do not have the power to enforce. These include:

- Dangerous parking
- Parking in an alley where there aren't double yellow lines or it's not included in a residential parking area
- Causing an obstruction
- Untaxed vehicle/No MOT/Uninsured
- Parked vehicles blocking the footpath

You can contact the police on 101 to report these issues.

Abandoned vehicles

The parking enforcement team are unable to deal with abandoned vehicles. You can report this to our environmental services team.

[More information on reporting an abandoned vehicle](#)

Parking despatch office

Contact our despatch office on 01253 476395.

Normal hours are between:

- Sunday to Thursday 7.00am to 9.30pm
- Friday and Saturday 7.00am to 11.00pm

Please note: This office is unable to deal with [queries about PCNs](#)

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