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Street lights and traffic lights

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Blackpool's street lighting and traffic lights are managed by the [Community Lighting Partnership](#). You can [report all problems](#) and issues to them directly and they will deal with the fault.

Alternatively you can use the form below which will be forwarded to the Community Lighting Partnership -- who will deal with the fault.

[Report A Fault](#)

Urgent problems

To report a fault which is an immediate risk to health and safety, please telephone on: **0800 096 1438**

Urgent problems include:

- Columns or posts knocked down
- Exposed electrical wires
- Damage or defect resulting in a risk to public safety such as part of lighting apparatus hanging loose, column likely to fall over
- Damage or defect to the lighting apparatus that could potentially damage property
- Traffic lights not working

After you report a fault

When you submit a fault report this will be forwarded directly to the [Community Lighting Partnership](#) who have responsibility for street lights, traffic light and traffic signs in Blackpool.

If you make an urgent telephone report you will be contacting them directly. They will:

- Deal with complaints relating to ongoing site works within one business day
- Deal with other complaints within 5 business days
- Acknowledge the receipt of Emails within 1 business day
- Log details of customers' enquiries on the customer care system
- Let you know when enquiries are satisfactorily resolved
- Invite feedback on their responsiveness and the resolution of enquiries

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