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# Order, swap or repair a bin

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## Brown recycling bag

If you have just moved into a property that doesn't have a brown paper/cardboard recycling bag or you have lost yours you can collect a replacement brown sack at:

- [Tip on Bristol Avenue](#) (Monday, Tuesday, Wednesday and Friday only)
- [Rover mobile recycling](#)
- Sports centres
- Children's centres

Or you can [request one online](#) and we will deliver it to you within 14 working days.

We will only deliver one replacement sack in a 12 month period, but you are welcome to collect additional sacks from any of the above collection points. [Find your nearest collection point.](#)

## Grey, blue or green bins

If you have lost your bin then we will replace these at a cost of:

- Blue - £15
- Grey - £15
- Green - £30

If you have completed a [family waste audit](#) and are eligible for a further grey bin we will supply these at a cost of £30 each.

## Swaps

If you would like to change the size of your grey bin to a smaller one or your blue bin to a larger one then we will do this for you free of charge.

## Repairs

If you have a broken lid or wheels on one of your bins we can repair these for you free or charge

[Order, Swap Or Repair A Bin Or Bag Now](#)

## New builds and conversions

Grey and blue bins for new builds and conversions are charged at £30.

Green bins will be charged at £30 per bin when subscribing to the garden waste collection service.

## New resident

If you have recently moved into a property and the bins are missing there is a charge of £15 per bin for a grey and blue lidded bin.

We will deliver brown recycling sacks for free.

Please telephone 01253 477477 to arrange these.

## Extra grey lidded bins

If you feel you that one grey bin is not big enough for your family. Or there is a medical reason that means you have large amounts of rubbish we may be able to give you a larger or extra bin.

You will need to [complete an application form](#) and a waste officer will need to conduct a waste audit at your home.

If your application is successful we will give you an extra grey lidded bin for a charge of £30.

[Request A Family Waste Audit](#)

**Please note:** We will only collect bins that we have issued to you.

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