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Examples of our work

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What we've done

Blackpool Visitor Survey – is conducted in Blackpool throughout the year. We ask questions about visitor experience and gather information about visits to the town centre and local attractions.

Blackpool Business Survey – this survey was sent to all businesses in Blackpool looking at everything from local business support needs and demand for office space through to barriers and drivers of growth.

Blackpool Libraries Survey – this survey was commissioned to gather perceptions of how important libraries were to Blackpool’s residents, including how they serve their community and how they can be adapted for the changing needs of our current and future society.

Blackpool Public Space Protection Order Consultations – the research team have conducted two consultations into public space protection orders, one focusing on antisocial behaviour and the other focusing on dog controls. These consultations were conducted in order to shape decision making on policing anti-social behaviour in public places.

Key Cities Research - a mixed method approach, including a survey of decision-makers in 'Key Cities' towns and cities to understand the challenges and opportunities faced by local authorities, a series of case studies into the progress and challenges of six 'Key Cities' and an analysis of secondary data to understand the health of town centres. [You can access this report.](#)

Lancashire Fire and Rescue Staff Survey - a staff survey to understand satisfaction of staff of all roles and levels, followed by focus groups to understand how th appraisal system could be adapted and improved.

Chorley Tenant Survey - this survey sought to collect feedback from social housing tenants in Chorley regarding the satisfaction of their housing provider, their home and their local area.

We run council consultations on issues requiring formal engagement with the public on a large scale, including council tax reduction, public space protection orders, waste and recycling, libraries and children's centres.

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