

[Home](#) > [Your Council](#) > [Transparency and open data](#) > [Data protection](#) > **Privacy notices**

Privacy notices

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On this page

1. [Introduction](#)
2. [Who is responsible for your data](#)
3. [Your rights](#)
4. [Complaints](#)
5. [Individual service privacy notices](#)

Introduction

When you provide us with your personal data we will tell you what we will be using it for (the purpose) and who it will be shared with, if this is appropriate. We will share your personal data within the council where it is appropriate to do this.

If the data we hold about you is more sensitive such as information about your racial or ethnic origin, your physical or mental health, your sexual health, or any offences, we will carefully consider the reason why we are sharing and we will only do this if it is to protect you, for your well-being or to provide you with services that will help you.

Where we can, we will ask you if we can share this type of data. We will only keep your personal data for as long as is necessary and we will dispose of it in a secure manner. The different retention periods for information are in our corporate retention schedule.

[Blackpool Council corporate retention schedule](#)

Blackpool Council is under a duty to protect the public funds it administers, and to this end may use the information you have provided on forms for services such as benefits, council tax, licensing applications, creditors, HR and recruitment, care services or the housing waiting list, and for the prevention and detections of fraud.

We may also share this information with other bodies responsible for auditing or administering public funds for these purposes. For further information see [Your data and the National Fraud Initiative](#) page or contact DPA@blackpool.gov.uk.

We are responsible for the public health service in Blackpool and use personal information that can identify individuals and anonymised information which does not identify individuals and where identification is not likely to take place. For more information on this see the [birth and death data privacy notice](#).

When we share information we will only do this where the other agency or organisation has suitable measures and policies in place to protect your information. We do not share your information for marketing purposes without your permission.

Who Is responsible for your data?

Blackpool Council is the Data Controller for the personal information you have provided in this form. The council's data protection officer can be contacted at Dataprotectionofficer@blackpool.gov.uk or by writing to Data protection officer, PO Box 4, Blackpool, FY1 1NA.

Your rights

You have a number of rights relating to the processing of your information, including the right to access the information we hold about you (via the [Subject Access Request](#)) the right to erasure (the right to be forgotten) and the right to have inaccurate data corrected.

More information about your [rights can be found on the council's website](#) the [Information Commissioner's website](#) or you can ask for information about these rights from the council's data protection officer.

Complaints

If you are not happy with how the council has handled your personal information, you can complain to us to give us the opportunity to resolve this with you.

You should contact the data protection officer if you have a complaint.

Alternatively, you can complain to the Information Commissioner. Their contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 0303 123 113 or by email to casework@ico.org.uk

Individual service privacy notices

Personal data includes information we hold for contacting you and processing the services you require.

Our individual service privacy notices are detailed below.

They provide information about how we use your information and we share it. If you do not see a privacy notice for the service we provide to you, please contact us and we will send you a copy.

- [Adult services](#)
- [Benefits and customer services](#)
- [Children and education](#)
- [Council Tax and business rates](#)
- [Cultural services and libraries](#)
- [Data and research](#)
- [Environmental and community](#)
- [Public health](#)
- [Housing](#)
- [Human resources and training](#)
- [Legal, democracy and life events](#)
- [Marketing, communications and website](#)
- [Sports and leisure](#)

Adult services

Adult social care



Care and support



Client finances money management service



National data opt-out notice



Residential and non-residential social care financial assessments



Social care volunteer team



Use of your NHS number



Benefits and customer services

Advice team



Community Renewal Fund



COVID financial support grant



COVID support self isolation payments



Customer feedback



Direct payments



Disabled Blue Badges



Discretionary housing payment and Council Tax reduction hardship scheme



Discretionary Support Scheme



Housing Benefit, Council Tax Reduction scheme or free school meals



Local restrictions support business grants



NOW Card



School uniform grants



Universal Support



Children and education

Blackpool Opportunity Area - Team around the school



Child employment performance licence



Children's centres family registration



Children's centres - Groups



Childcare parents registration



Children in need, child protection and children looked after by the local authority



Children's services app



Early years and child care providers and parents of children claiming funded childcare



Elective home education service



Family group conference service



Family practitioners



For Baby's Sake (CSC)



HeadStart



Lancashire Regional Adoption Agency (RAA)



PAUSE



Pupil welfare service



Resilience coach team School standards, safeguarding and inclusion



School data



Safeguarding Children's Board training applications



School admissions - In year applications



Headstart



Leaving care



Post 16 education, employment and training support



School admissions - Routine admissions



School admissions - In year fair access referrals



SEND service



SENDIASS (Special educational needs and disability Information, advice and support services)



Virtual School



Youth offending



Council Tax and business rates

Business rates



Council Tax



Cultural services and libraries

Heritage and arts services' historic collections and new commissions



Library membership



Museum and heritage service



Volunteers - Heritage service



Data and research

Birth and death data



Infusion



National fraud initiative



Environmental and community

Beach patrol service



Bulky waste collection service



Commercial waste collection



Community engagement



Community safety and anti social behaviour (ASB)



Environmental enforcement



Environmental protection



Green waste collection service



Hate crime reporting



HWRC permit



Rideability



Stray dog kennelling



Public health

Coronavirus



Test and trace



Housing





Housing Options




Human resources and training

Accident forms	
Chance2Shine work placement/Recruitment agency privacy notice	
External attendees on our training courses	
Ipool training	
iPool training - External users	
Positive Steps into Work	
Recruitment	

Legal, democracy and life events

Registration service	
Cemeteries and Crematorium	
Coroner's service	
Electoral services	
Information governance team	

Marketing, communications and website

	
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Photography



Website



Your Blackpool emails



Sports and leisure

Leisure services



[↑ Back to top](#)



Residents

- Advice-and-support
- Benefits
- Blackpool-Illuminations
- Council-tax
- Education-and-schools
- Health-and-social-care
- Housing
- Libraries-arts-and-heritage
- Life-events
- Parking-roads-and-transport
- Parks-and-community-facilities
- Planning-environment-and-community
- Sports-and-leisure
- Waste-and-recycling

Business

- Business-rates
- Business-support-and-advice
- Commercial-waste
- Food-hygiene
- Licensing-and-permits
- Residential-landlords
- Working-with-the-council

Your Council

- Blackpool-Council-jobs
- Citizenship
- Community-rights
- Council-meetings
- Creating-a-better-Blackpool
- Have-your-say
- Statistics-and-research
- The-Council
- Transparency-and-open-data
- Voting-and-elections
- Your-councillors