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Privacy notices

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Introduction

When you provide us with your personal data we will tell you what we will be using it for (the purpose) and who it will be shared with, if this is appropriate. We will share your personal data within the council where it is appropriate to do this.

If the data we hold about you is more sensitive such as information about your racial or ethnic origin, your physical or mental health, your sexual health, or any offences, we will carefully consider the reason why we are sharing and we will only do this if it is to protect you, for your well-being or to provide you with services that will help you.

Where we can, we will ask you if we can share this type of data. We will only keep your personal data for as long as is necessary and we will dispose of it in a secure manner. The different retention periods for information are in our corporate retention schedule.

[Blackpool Council corporate retention schedule](#)

Blackpool Council is under a duty to protect the public funds it administers, and to this end may use the information you have provided on forms for services such as benefits, council tax, licensing applications, creditors, HR and recruitment, care services or the housing waiting list, and for the prevention and detections of fraud.

We may also share this information with other bodies responsible for auditing or administering public funds for these purposes. For further information see [Your data and the National Fraud Initiative](#) page or contact DPA@blackpool.gov.uk.

We are responsible for the public health service in Blackpool and use personal information that can identify individuals and anonymised information which does not identify individuals and where identification is not likely to take place. For more information on this see the [birth and death data privacy notice](#).

When we share information we will only do this where the other agency or organisation has suitable measures and policies in place to protect your information. We do not share your information for marketing purposes without your permission.

Who Is responsible for your data?

Blackpool Council is the Data Controller for the personal information you have provided in this form. The council's data protection officer can be contacted at Dataprotectionofficer@blackpool.gov.uk or by writing to Data protection officer, PO Box 4, Blackpool, FY1 1NA.

Your rights

You have a number of rights relating to the processing of your information, including the right to access the information we hold about you (via the [Subject Access Request](#)) the right to erasure (the right to be forgotten) and the right to have inaccurate data

corrected.

More information about your [rights can be found on the council's website](#) the [Information Commissioner's website](#) or you can ask for information about these rights from the council's data protection officer.

Complaints

If you are not happy with how the council has handled your personal information, you can complain to us to give us the opportunity to resolve this with you.

You should contact the data protection officer if you have a complaint.

Alternatively, you can complain to the Information Commissioner. Their contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 0303 123 113 or by email to casework@ico.org.uk

Individual service privacy notices






Personal data includes information we hold for contacting you and processing the services you require.

Our individual service privacy notices are detailed below.

They provide information about how we use your information and we share it. If you do not see a privacy notice for the service we provide to you, please contact us and we will send you a copy.

- [Adult services](#)
- [Audit and Risk Services](#)
- [Benefits and customer services](#)
- [Children and education](#)
- [Council Tax and business rates](#)
- [Cultural services and libraries](#)
- [Data and research](#)
- [Environmental and community](#)
- [Public health](#)
- [Housing](#)
- [Human resources and training](#)
- [Legal, democracy and life events](#)
- [Marketing, communications and website](#)
- [Sports and leisure](#)

Adult services

Adult safeguarding	
Adult social care	
Care and support	
Client finances money management service	
Direct payments	

National data opt-out notice



Residential and non-residential social care financial assessments



Social care volunteer team



Use of your NHS number



Vitaline



Independent Social Work



Audit and Risk Services

Audit and risk privacy notice



Benefits and customer services

Advice team



Community Renewal Fund



Customer feedback



Direct payments






Disabled Blue Badges



Discretionary housing payment and Council Tax reduction hardship scheme



Discretionary Support Scheme	
Energy Bills Support Scheme - Alternative Fuel Payment and Alternative Fund	
Housing Benefit, Council Tax Reduction scheme or free school meals	
Household Support Fund	
NOW Card	

Children and education

Blackpool Opportunity Area - Team around the school	
Child employment performance licence	
Children in need, child protection and children looked after by the local authority	
Children's services app	
Early help and resilience team	
Early help and support service	
Early years and child care providers and parents of children claiming funded childcare	
Elective home education service	
Family and friends meeting team	

Family Hub triage meeting	
Family practitioners	
For Babys Sake (Revised Feb 2024)	
Fostering recruitment	
HeadStart	
Hospital education	
Lancashire Regional Adoption Agency (RAA)	
Leaving care	
PAUSE	
Post 16 education, employment and training support	
Pupil welfare service	
School admissions - In year applications	
School admissions - Routine admissions	
School admissions - In year fair access referrals	
School data	
SEND service	
SENDIASS (Special eucational needs and disability Information, advice and support services)	

Substance misuse and sexual health service



Virtual School



Youth offending



Privacy Notice – Care Leaver Bus Pass Project



Council Tax and business rates

Business rates



Council Tax



Cultural services and libraries

Arts service including the Grundy Art Gallery



Heritage and arts services' historic collections and new commissions



Library membership



Museum and heritage service



Volunteers - Heritage service















Data and research

Birth and death data



Infusion	
Lancashire devolution consultation	
QRS Research	
National fraud initiative	

Environmental and community

Beach patrol service	
Bulky waste collection service	
Community engagement	
Community safety and anti social behaviour (ASB)	
Commercial waste collection	
Environmental enforcement	
Community Renewal Fund	
Environmental protection	
Green waste collection service	
Hate crime reporting	
Highways	
Housing enforcement	

HWRC permit	
Keepers of birds	
Representations or objections to disposal of open space land	
Rideability	
SPF Community Flood Resilience project (Water butts scheme)	
Stray dog kennelling	
Taxi Licensing – Hackney carriage and private hire vehicles, operators, vehicles and drivers	
Victim Support	

Public health


Covid 19	
Health determinates research collaboration (HDRC)	
National child measurement programme	
National enhanced communicable disease surveillance in Blackpool	


Housing

Changing Futures Fylde Coast	
Cosy Homes in Lancashire	
Homes for Ukraine	
Місцева Рада Блекпулу «Домівки для України» – Детальне повідомлення про конфіденційність	
Housing Options	
Supported housing improvement programme	
Housing Options	


Human resources and training


Accident forms	
Chance2Shine work placement/Recruitment agency privacy notice	
Employee vaccination data - Adult services and support staff	
External attendees on our training courses	
Ipool training	
iPool training - External users	
Positive Steps into Work	

Recruitment 


The Platform 


Legal, democracy and life events


CCTV 


Cemeteries and Crematorium 


Compulsory purchases for redevelopment 

Coroner's service 

Councillors 

Electoral services 


Information governance team 


Registration service 

Marketing, communications and website

Blackpool Unlimited - Business support marketing 

Photography, filming and recording 

Visit Blackpool 

Website 



Sports and leisure

Leisure services



Making Moves



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Blackpool Council

Municipal Buildings
Corporation Street
Blackpool
FY1 1NF

Information and help

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Contact us
Data protection and privacy
Privacy and cookies
Terms and conditions
Blackpool Council companies

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Enter your postcode to find your nearest schools, council services and more

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