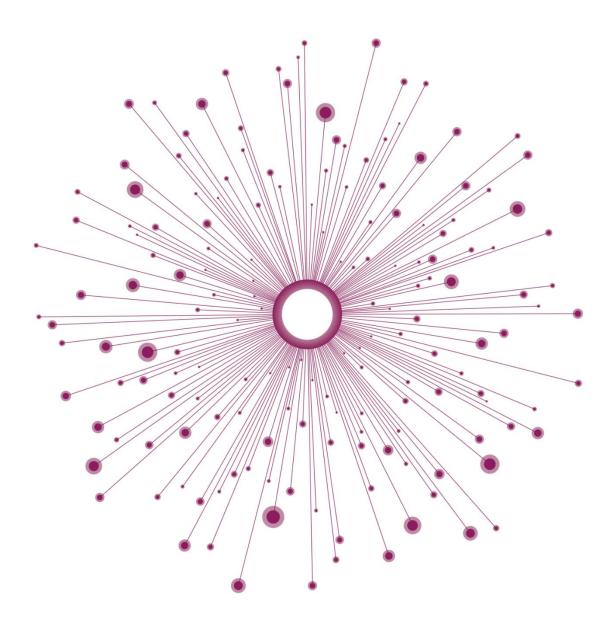


Blackpool Town Deal Programme (and Regeneration Projects) Community Engagement

December 2023









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1. Executive summary

A two day follow-up engagement exercise to the previous December 2022 Town Deal engagement week was undertaken by the Growth & Prosperity and Infusion teams' on 6th and 7th December 2023 at Abingdon Street Market.

The aim of the exercise was to raise awareness of progress on Blackpool's Town Deal projects and to capture resident (and visitor) opinions and views on the schemes and other current town centre regeneration work. It was also intended to gauge if resident awareness of Blackpool's Town Deal projects had increased since December 2022 when a similar exercise was carried out.

Members of the Council Programme Monitoring Office (PMO) were in attendance at all times with project managers, from each of the Town Deal projects, present on a rota basis to answer questions and provide information to the public. Members of the Infusion team handed out information leaflets, providing current information about the Town Deal projects and directed people to the project managers.

Further information was provided in the form of a looping presentation video on a wide screen TV. The video included drone footage and images of completed capital regeneration projects, projects that are currently underway, future projects and stated the number of jobs created/ expected to be created upon completion of the projects.

2. Responses and reactions to Town Deal and regeneration work

During the discussion held, there were 33 positive comments, 17 negative comments and 18 questions asked in regards to Blackpool Town Deal and regeneration.

3. Who did we speak to?

Age ¹	%
0-17 Years	0%
18-35 years	10%
36-55 years	25%
56-76 years	50%
77+years	10%
Not captured	6%

Data set 1: Age range of the people engaged with.

¹ The numbers in this report have been rounded to one decimal place. As a result some totals will not equal to 100%.









Data set 2: Ethnicity of the people engaged with.

Ethnicity	%
White	90%
Black	2%
Other	5%
Not captured	3%

Data set 3: Location of the people engaged with.

Location	%
Residents of Blackpool	64%
Visitors	30%
Not captured	6%

- 10 respondents said they are business owners.
- 43 respondents were Blackpool residents from the FY1-FY4 postcode area.

4. How the information was gathered

Where possible opinions, questions and points raised during face-to-face discussions were written down with a **further 100** interactions taking place letting people know Blackpool Council representatives were there to answer questions, provide leaflets and website information if they didn't have time to stop and chat.

A total of 200 Town Deal information leaflets were handed out across the engagement period.

- 5. Awareness of the Town Deal/ regeneration projects and future engagement
 - The majority of people spoken to said they were aware of some of the Town Deal projects and regeneration work but not all.
 - Any remaining Town Deal information leaflets will be handed out to residents and visitors in Blackpool Town Centre. Any feedback will be collated and provided at a later date.

6. Growth & Prosperity team observations

• It was recognised that many residents seemed to be generally well aware of the main regeneration activity ongoing in the town and generally people were much more aware of what was going on than two years ago. Residents praised the social media updates.









- A considerable number thanked the Council for hosting the event, welcoming the visual content face to face approach.
- Whilst residents did not necessarily always agree on what funding was spent on initially, due to the contact, a small number of residents following explanation understood that certain funds can be used only on certain activities and if Blackpool Council did not apply for funds, they would simply go to other towns and cities.
- A general optimism that the town is on the up with one investor/ property developer in particular stating they were targeting Blackpool over other NW towns and cities.
- Whilst the Market was deemed a suitable location to hold the engagement exercise in terms
 of footfall and location, with hindsight a physical space where residents and visitors could
 walk freely past the information stands would be preferred. The location was in the corner
 of the market with no through route which was felt did discourage some people from
 "entering" the space and engaging.
- It was determined further to discussions with residents that any further such engagements sessions would be best placed again in the town centre where the majority of such large capital investments were ongoing. It was felt that hosting in outlying areas would lead to only more "localised" issues (e.g. vandalism, policing, housing) being raised which were outside the remit of the attending Council officers. A more general Council services event in these areas would be deemed more appropriate.

7. Key findings

Over the two days **105** residents and visitors engaged with Blackpool Council's staff. Some key comments included the following topics:

7.1 Town Deal topics

Relocation of Blackpool Central Courts:

- Potential concern with road congestion (2).
- Distance between the new courts and Lancashire Police Headquarters (2).

Multiversity:

- Concern with road congestion (1).
- Future of Blackpool College Park Road campus (1).
- Consultation with the Blackpool Civic Trust (1).

Blackpool Airport Enterprise Zone:

- Concern with road congestion (1).
- The return of commercial flights (9).

Illuminations:

• Illumination energy consumption (1).







• More illuminations in South Shore area (1).

7.2 Wider regeneration/ Capital projects themes

Abingdon Street Market refurbishment:

- Questioning the sustainability of the businesses in the retail area (3).
- Prefer traditional market style offers (i.e. butcher, fishmonger, fruit and veg) (10).
- Market's ability to serve the community (2).

Department for Work and Pensions Hub:

- Increase in Town Centre activity and the creation of jobs (1).
- Physical impact on the landscape (1).

Blackpool North tram extension:

• Opening of the new tram extension (3).

Former Abingdon Street Post Office Building:

• Future of the building (1).

Blackpool Central Development:

• Closure of Bonny Street Market (1).

7.3 Other themes

In addition to the Town Deal projects and regeneration of the Town Centre schemes, residents also wished to comment on/ discuss the following:

Transport links/ infrastructure:

- A bus station in the town centre (2).
- Public transport (3).
- Pedestrianisation of St John's Square (1).
- Cycle lanes (1).
- Car parks (2).
- Renewable energy (1).

Regeneration:

- Regeneration of Bond Street and Queen Street (3).
- Boarded up properties (2).
- Town centre building vacancy levels (1).
- Impact of the development of large hotels on B&B's (1).

Deprivation and social issues:

- Homelessness (1).
- Drugs (3).
- Out of area placements/ other local authorities' relocation of residents to Blackpool (1).
- Ukrainian refugees (1).
- Central Drive (2).
- Health of people living in Grange Park (1).







Investment and local business activity:

- Blackpool's High Street/ retail offer (1). •
- Airbnb's (1).
- Extended illuminations season (2).
- The promotion of Blackpool (2).
- Business enquiries (3).
- The need for a concert arena/ stadium (2).
- Investment in the town centre (3).

Comms and Publicity

- Pre-development consultation (1). •
- Comms (4).

- Council spend (2).
- More facilities for children (1).
- Council services (1).









Appendix 1: Comments made by those engaged with

The following includes a summary of the more relevant comments most of which are provided verbatim.

Town Deal schemes (general comments on the programme)

- Happy with all the regeneration projects and good to see investment in the town.
- Regeneration of Blackpool is positive
- Very good magnificent (regeneration) what you're doing. •
- Good to see regeneration, which is needed to bring jobs in.
- Blackpool's motto is progress and it needs to keep re-inventing itself. •
- So much (regeneration work) has been done in Blackpool really positive to see. •
- Watched Regeneration video: Nice to see urban Blackpool from above
- Regeneration/ Town Deal very positive but locals' want to see the 'grotty' areas like Bond Street and Queen Street sorted out
- Watched Regeneration video. This is really good (engagement). You see these things happening but you don't understand how they fit together - the linkages between the Enterprise Zone and the training provided by the college.
- Two years ago I had deep scepticism as to whether this would all go ahead. Watched Regeneration video. Really good to see how everything links together in the development of the town.

Enterprise Zone:

- EZ's are a good idea and needed.
- Traffic has been bad around Squires Gate but good to see investment.
- Good to have new roads around the Enterprise Zone.

Blackpool Central and Courts Relocation:

- New location of Blackpool Courts is a long distance from Police Headquarters (Clifton • Street).
- New Courts could add to the road congestion in the area.
- Pleased the courts are moving.
- Hurrah to the courts and police buildings moving.

Multiversity:

- Multiversity and relocation of DWP will help to increase activity within the Town Centre. Creation of more jobs within the Town Centre a good thing.
- Once the new College (Multiversity) is built, the junctions around the area could be busier.
- Need to get more young people in the town centre. I have seen this in Preston and it had a • positive impact.
- Bringing the college into town will be a good thing for local businesses.









Illuminations:

- New illuminations are great but we need more in South Shore. From Manchester Square upwards the illuminations have been neglected.
- The extension of the season has led to an increase of work and customers for hoteliers, reducing the need to sign-on during the winter/ out of season months.
- New interactive illuminations are very good.

The Edge:

• Stanley Building: Please that is being done up. It's part of Blackpool's heritage.

The Platform:

• The results of those supported are excellent.

Revoe:

• Any investment that improves that area of town will be a bonus

Wider regeneration schemes (general comments):

- Regeneration is all good for the town, especially as this is a seaside town, and (Blackpool) will be amazing when it's all done.
- All regeneration of Blackpool is a positive. However, some of the new buildings are detracting from the skyline. New DWP building obscures the view of (Blackpool) tower for example.
- Blackpool Council do not do enough pre-development consultation.
- Need better shops and big names like 'Superdry'.
- Will Blackpool Airport ever run commercial flights again?
- More promotion of Blackpool is needed in the South (of the UK) and more investment is needed in Blackpool from local businesses those that benefit from the illuminations.
- Holiday Inn looking good.
- New cinema will be a great addition.
- New DWP building has smartened King Street and is a chance to get rid of the "massage parlours".
- Enquired about the former Abingdon Street Post Office building as thinking about opening a Noodle Bar business on Deansgate which will benefit from the trade.
- Blackpool Council need to do a leaflet drop of information to all Blackpool residents.
- There needs to be more cycling networks/ lanes.
- New DWP building in town looks like an eyesore.
- Regeneration work looks impressive.

Abingdon Street Market:

- Abingdon Street Market: Love it. Innovative, brilliant. Love coming here.
- Market nice but miss the old stalls.
- Refurb a good idea but it could do with a tidy / flooring updated









- Market is nice but not what I expected. Yes (to the food hall) but (retail) area not up too much
- Nice but needs more in the retail area used to be a butcher and a fruit & veg stall
- Market was outdated. You either loved it or want (old) jumpers back. The refurbishment was long overdue.
- Market is (now) more for younger people.
- Abingdon Street Marker is nice and modern.
- Abingdon Street Market is not for older people.









Appendix 2: Copy of the information leaflet handed out to the public



Blackpool Airport Enterprise Zone

Creating a new road to open up development sites to attract jobs and investment at the Blackpool Airport Enterprise Zone (EZ). Through the creation of new highways, the scheme will support business and jobs growth, opening up 10.5 hectares of previously inaccessible development land.

For more information on the projects, visit www.blackpool.gov.uk/TownDeal or email regeneration@blackpool.gov.uk













BlackpoolCouncil



Revoe Community Sports Village

This project will aid the regeneration of the Revoe area, creating new sports pitches and facilities for community wide use. It will create investment within the Blackpool FC Bloomfield Road ground and surrounding area. The overall project aim is to provide a sports village with leisure and education uses and attract further private investment to the area.

Stanley Buildings (Project Edge)

Redevelopment of Stanley Buildings in the town centre to create a range of modern office space for start-ups and growing small firms; aligned with bespoke mentoring and advice. Project Edge will transform currently vacant floor space into a vibrant business hub offering flexible and affordable offices, meeting rooms and co-working space. Low carbon investment ensures the new office facility will be net zero, together with secure cycle storage and EV charging facilities.

Blackpool Central Courts Relocation

Supporting the relocation of Blackpool's County and Magistrates' Courts by opening up space to support the £300m private sector investment at Blackpool Central. This will provide a brand new, world-class, visitor attraction, open all year-round providing a major boost to the visitor economy including major job creation.

For more information on the projects, visit www.blackpool.gov.uk/TownDeal or email regeneration@blackpool.gov.uk

The Platform

Supporting young people in the town to access jobs and training and to make the transition from school or unemployment into work, or training smoother and easier. The Platform provides a 'one place base', offering quality advice for young jobseekers aged 16-24. The service is located in the town centre for easy access for young people, in premises it shares with DWP Work Coaches to promote partnership working and a shared goal.





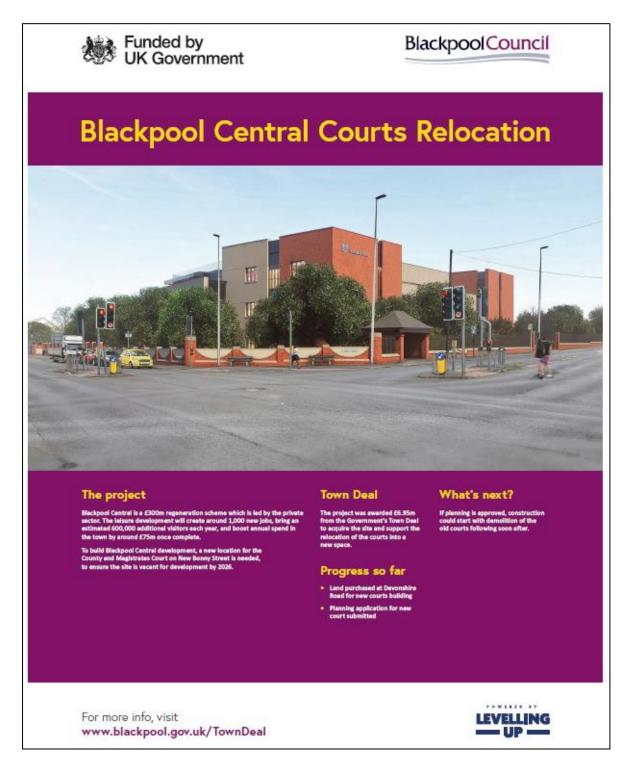






Appendix 3: Information posters used during the two day engagement exercise

Poster: Blackpool Central Courts Relocation.

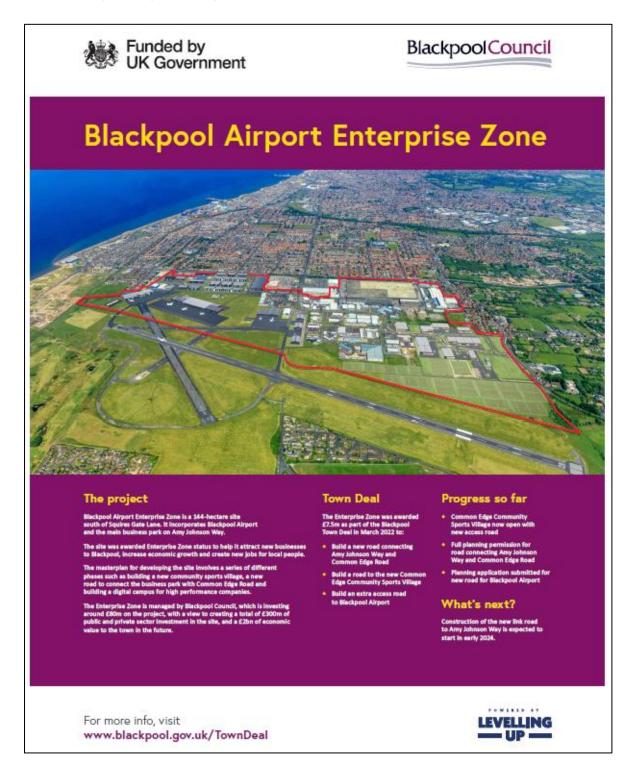


In:fusion





Poster: Blackpool Airport Enterprise Zone.



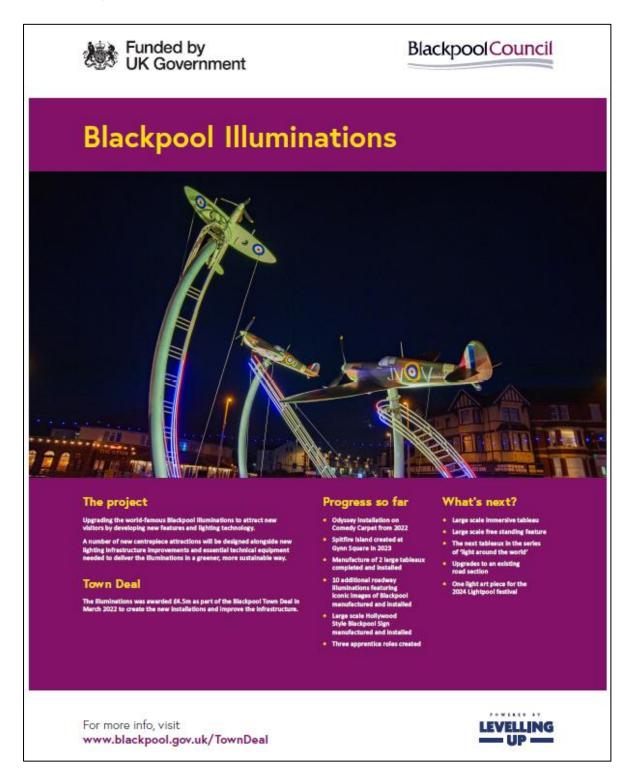








Poster: Blackpool Illuminations.

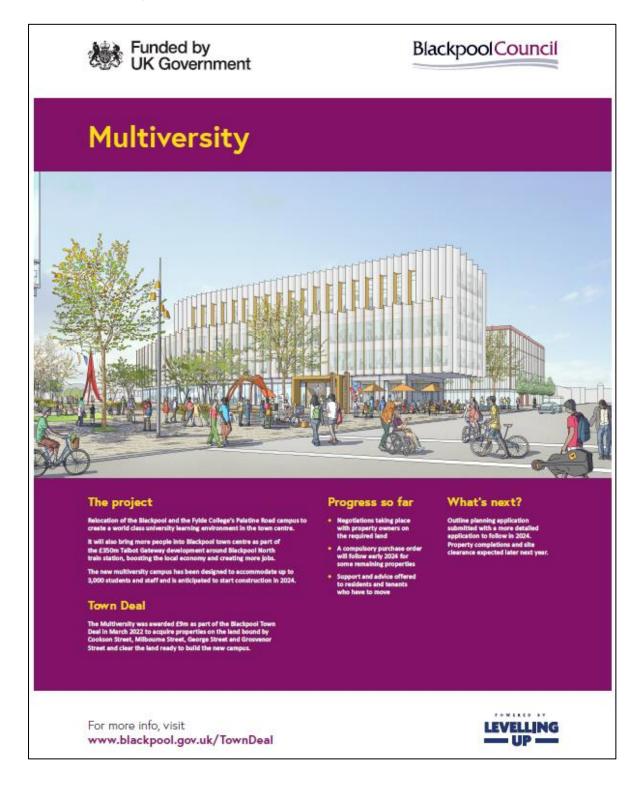








Poster: Multiversity.



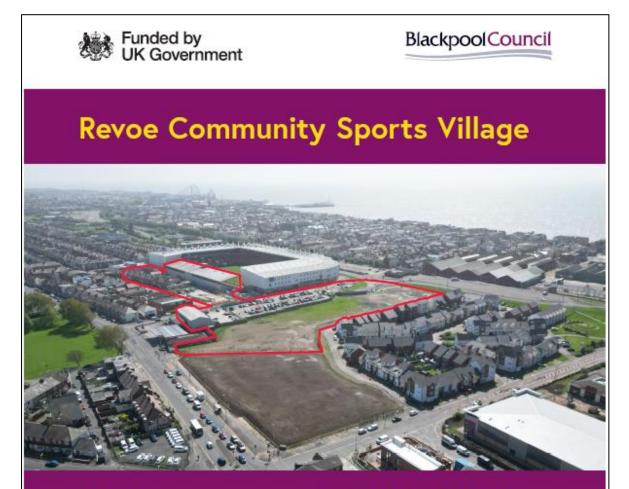








Poster: Revoe Community Sports Village.



The project

A second phase would also include to of a new East Stand for Blackpool FC

Town Deal

Progress so far

What's next?

For more info, visit www.blackpool.gov.uk/TownDeal

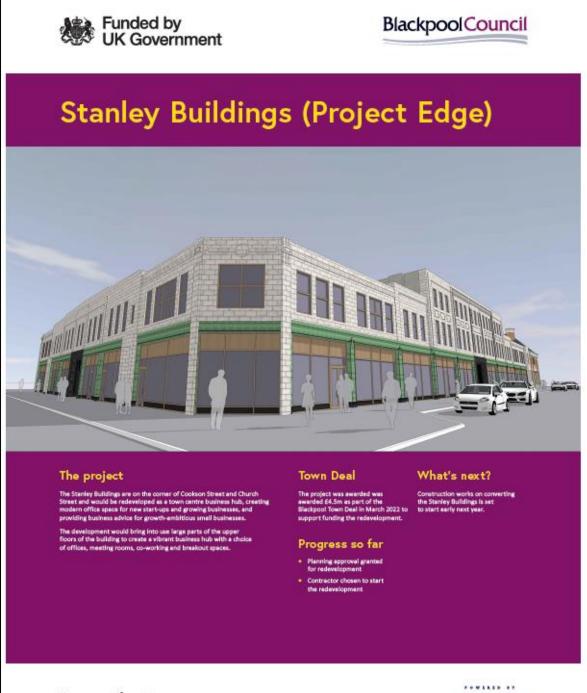








Poster: Stanley Building (The Edge).



For more info, visit www.blackpool.gov.uk/TownDeal









Poster: Stanley Building (The Edge).



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In:fusion

